City of Hartford
FIRE DEPARTMENT

FIRESTAT

March 2022

"Goal Oriented, Results Driven"

AGENDA

- Introductions
- Remark's from Chief Barco
- Remark's from Chief Reilly
- Remark's from Chief Tulier
- Division Briefings
- Questions/Comments

"Goal Oriented, Results Driven"

Chief Barco

"Goal Oriented, Results Driven"

Chief Reilly

"Goal Oriented, Results Driven"

Chief Tulier

"Goal Oriented, Results Driven"

EMERGENCY SERVICES

"Goal Oriented, Results Driven"

2021 FireStat Updates

- Suppression Only
  - The ISO standard will be used to gauge the efficiency of fire suppression personnel to structure fires. A total time of six minutes and twenty seconds is allotted from time the alarm is received at Dispatch to the time the first Engine/Pumper company arrives.
  - The NFPA 1710 for EMS will be used to gauge the efficiency of fire suppression personnel responding to EMS related incidents. 60 seconds is allotted for turnout time and 240 seconds are allotted for travel time.
  - EMS runs are calculated using incident types 300 through 329, 510.
  - Phone Pick Up time is now included in the Total Response time of six minutes and twenty seconds.

Fire Response Scorecard
City-Wide

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

Structure Fires

Month	Total Calls	ISO 6:20 Seconds or Less
February 2021	10	100.00%
March 2021	16	100.00%
April 2021	11	100.00%
May 2021	5	80.00%
June 2021	11	54.55%
July 2021	9	44.44%
August 2021	11	63.64%
September 2021	11	90.91%
October 2021	13	46.15%
November 2021	11	72.73%
December 2021	8	75.00%
January 2022	12	58.33%
February 2022	6	50.00%
March 2022	17	82.35%

Analysis		Fire Alarms compared to Actual Fires
➢ Over 32% increase in response times . ➢ Significantly more fire duty compared to February.	➢ Continue to reiterate the importance of response time compliance. ➢ Reiterate the importance of safely responding to calls for service in the allotted time period. ➢ Maintain proficiency.	

Fire Alarms compared to Actual Fires:
- 9.48%
- 27.49%
- 63.03%
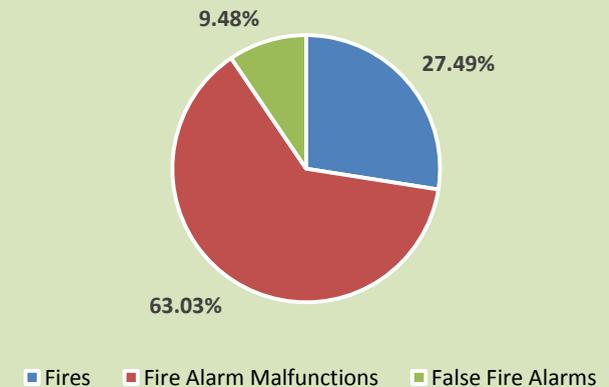
Legend: Fires, Fire Alarm Malfunctions, False Fire Alarms

EMS Response Scorecard
City-Wide

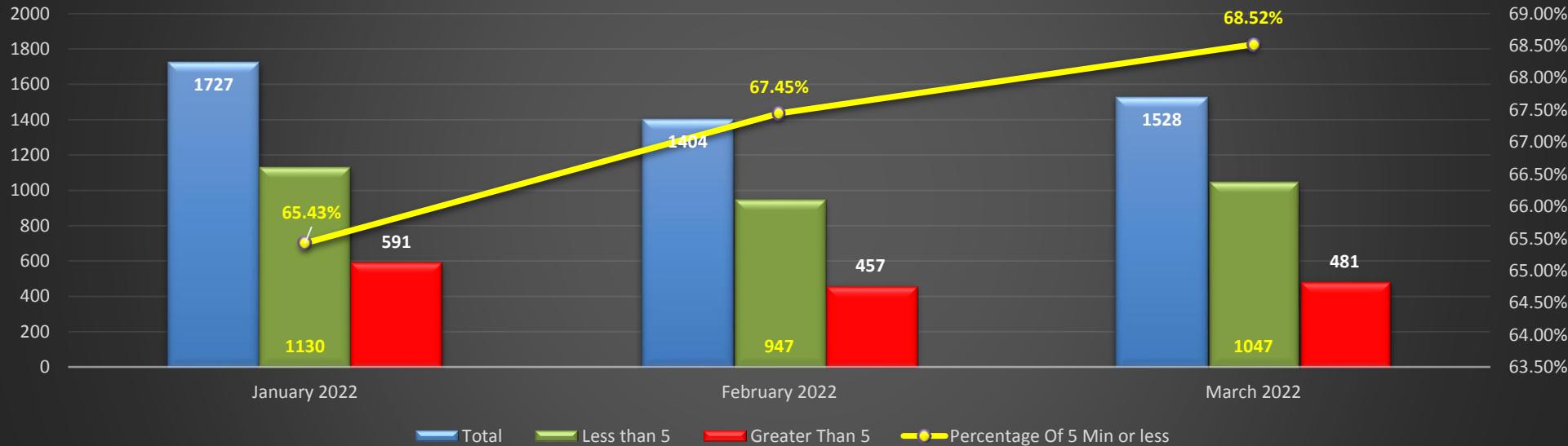**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

EMS Response City Wide

January 2022	February 2022	March 2022
Total: 1727	Total: 1404	Total: 1528
Less than 5: 1130	Less than 5: 947	Less than 5: 1047
Greater Than 5: 591	Greater Than 5: 457	Greater Than 5: 481
Percentage: 65.43%	Percentage: 67.45%	Percentage: 68.52%

Legend: Total | Less than 5 | Greater Than 5 | Percentage Of 5 Min or less

Analysis	Recommendations	Impact
➤Good improvement of response time compliance.	➤Continue to emphasize the importance of responding to EMS per our standard.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard

District 1

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 1 Area

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	7	100.00%
April 2021	7	100.00%
May 2021	1	100.00%
June 2021	5	40.00%
July 2021	5	40.00%
August 2021	5	100.00%
September 2021	7	85.71%
October 2021	8	50.00%
November 2021	7	71.43%
December 2021	4	100.00%
January 2022	6	50.00%
February 2022	5	40.00%
March 2022	13	76.92%

Analysis	Recommendations	Impact
➢ Excellent work significant increase in response times for the month of March.	➢ Continue to reiterate the importance of response time compliance.	➢Life safety stabilization

EMS Response Scorecard

District 1

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 1 Area

January 2022			February 2022			March 2022		
Total: 973	Less Than 5: 587	Greater Than 5: 386	Total: 820	Less Than 5: 511	Greater Than 5: 309	Total: 836	Less Than 5: 517	Greater Than 5: 319
Percentage of 5 Min or less: 60.33%			62.32%			61.84%		

Legend: Total | Less Than 5 | Greater Than 5 | Percentage of 5 Min or less

Analysis	Recommendations	Impact
➢ Slight declination when compared to the prior month.	➢Continue to re-emphasize importance of EMS responses to members of suppression.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard
District 2

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response in District 2 Area

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	9	100.00%
April 2021	4	100.00%
May 2021	4	75.00%
June 2021	6	66.67%
July 2021	4	50.00%
August 2021	6	33.33%
September 2021	3	100.00%
October 2021	5	40.00%
November 2021	4	75.00%
December 2021	4	50.00%
January 2022	6	66.67%
February 2022	1	100.00%
March 2022	6	83.33%

Legend: ▬ Total Calls ▬ ISO 6:20 Seconds or Less

Analysis	Recommendations	Impact
➤ Good job by District 2. ➤	➤ Maintain proficiency. ➤ Continue to strive for 90% compliance	➤Effective emergency response.

EMS Response Scorecard
District 2

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software	Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response in District 2 Area

Chart data:

	January 2022	February 2022	March 2022
Total	744	584	690
Less Than 5	542	436	530
Greater than 5	202	148	160
Percentage 5 min or less	72.85%	74.66%	76.81%

Legend: Total | Less Than 5 | Greater than 5 | Percentage 5 min or less

Analysis	Recommendations	Impact
➤ Good improvement when compared to the prior month.	➤Continue to re-emphasize importance of EMS responses to members of suppression.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard

Tour A

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour A

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	3	100.00%
April 2021	1	100.00%
May 2021	0	100.00%
June 2021	3	66.67%
July 2021	1	0.00%
August 2021	5	40.00%
September 2021	2	100.00%
October 2021	3	66.67%
November 2021	2	50.00%
December 2021	2	50.00%
January 2022	3	33.33%
February 2022	1	0.00%
March 2022	3	100.00%

Legend: Total Calls — ISO 6:20 Seconds or Less

Analysis	Recommendations	Impact
➢ Excellent work A-Tour 100% compliance.	➢ Reiterate the importance of safely responding to calls for service in the allotted time period. ➢ Maintain proficiency.	➢Effective emergency response.

EMS Response Scorecard
Tour A

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response Tour A

Month	Total	Less Than 5	Greater than 5	Percentage 5 min or less
January 2022	445	316	129	71.01%
February 2022	360	240	120	66.67%
March 2022	417	280	137	67.15%

Analysis	Recommendations	Impact
➤ Slight increase in response time average.	➤Continue to re-emphasize importance of EMS responses to members of suppression.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard

Tour B

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour B

Chart data — Total Calls (bars) and ISO 6:20 Seconds or Less (line):

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	4	100.00%
April 2021	4	100.00%
May 2021	2	100.00%
June 2021	3	66.67%
July 2021	2	50.00%
August 2021	2	100.00%
September 2021	1	0.00%
October 2021	4	25.00%
November 2021	2	100.00%
December 2021	2	100.00%
January 2022	3	66.67%
February 2022	2	0.00%
March 2022	3	100.00%

Legend: Total Calls; ISO 6:20 Seconds or Less

Analysis	Recommendations	Impact
➢ Excellent Work B Tour 100% compliance.	➢ Continue to reiterate the importance of response time compliance. ➢ Reiterate the importance of safely responding to calls for service in the allotted time period. ➢ Maintain proficiency.	➢Effective emergency response.

EMS Response Scorecard
Tour B

Operational Performance Measure: To measure the Response to EMS incidents City-wide.
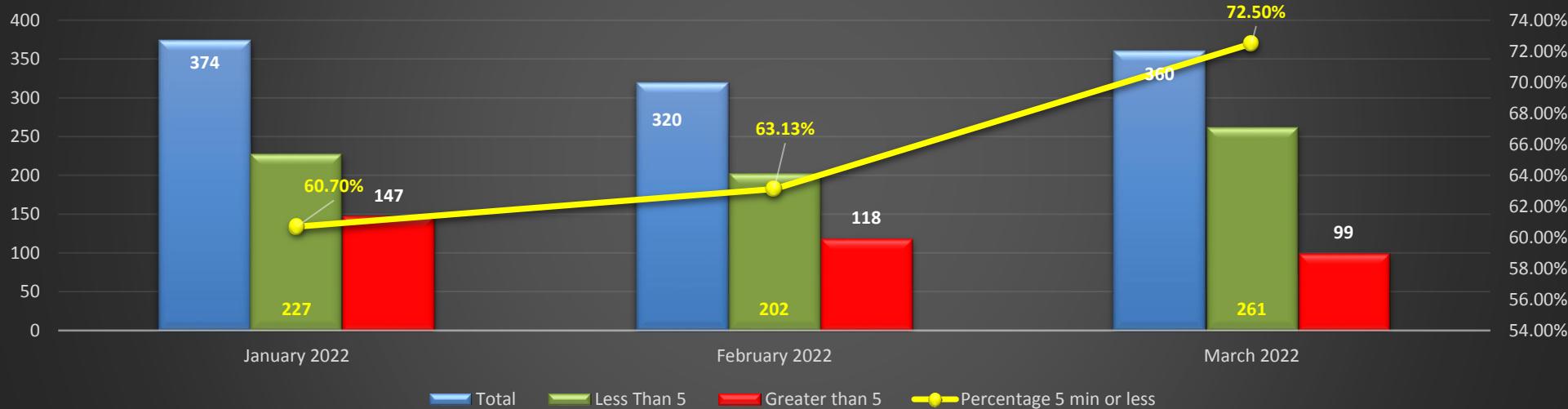
Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour B

Analysis	Recommendations	Impact
➢ Slight declination in response time average.	➢ Continue to re-emphasize importance of EMS responses to members of suppression. ➢ Investigate declination in response time.	➢ Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard
Tour C

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response Tour C

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	4	100.00%
April 2021	1	100.00%
May 2021	2	50.00%
June 2021	3	33.33%
July 2021	1	100.00%
August 2021	2	100.00%
September 2021	5	100.00%
October 2021	3	66.67%
November 2021	2	50.00%
December 2021	2	100%
January 2022	2	100.00%
February 2022	1	100.00%
March 2022	4	100.00%

Analysis	Recommendations	Impact
➢ Outstanding job, Tour C. ➢ 3 months of 100% compliance	➢ Reiterate the continued expectation of compliance. ➢ Maintain proficiency.	➢Efficiency of emergency response.

EMS Response Scorecard
Tour C

Operational Performance Measure: To measure the Response to EMS incidents City-wide.

Data Source: Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HFD Strategic Priorities: Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour C

January 2022	February 2022	March 2022
Total: 374	Total: 320	Total: 360
Less Than 5: 227	Less Than 5: 202	Less Than 5: 261
Greater than 5: 147	Greater than 5: 118	Greater than 5: 99
Percentage 5 min or less: 60.70%	Percentage 5 min or less: 63.13%	Percentage 5 min or less: 72.50%

Legend: Total — Less Than 5 — Greater than 5 — Percentage 5 min or less

Analysis	Recommendations	Impact
➢ Excellent effort by Tour C. ➢ Slightly under 10% increase in performance.	➢Continue to re-emphasize importance of EMS responses to members of suppression.	➢Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

Fire Response Scorecard
Tour D

Operational Performance Measure: To measure the Response time of 4 firefighters or 1 Engine according ISO standards.

Data Source: Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 1 Engine in 6:20 minutes (ISO) 90% of time

First Engine Response
Tour D

Chart legend: Total Calls | ISO 6:20 Seconds or Less

Month	Total Calls	ISO 6:20 Seconds or Less
March 2021	5	100.00%
April 2021	5	100.00%
May 2021	1	100.00%
June 2021	2	50.00%
July 2021	5	40.00%
August 2021	2	50.00%
September 2021	2	100.00%
October 2021	3	33.33%
November 2021	5	80.00%
December 2021	2	50.00%
January 2022	4	50.00%
February 2022	2	100.00%
March 2022	7	42.86%

Analysis	Recommendations	Impact
➢ Significant decrease in performance.	➢ Sustain excellent emergency responses. ➢ Investigate performance drop.	➢Life safety incident stabilization.

EMS Response Scorecard
Tour D

**Operational Performance Measure:** To measure the Response to EMS incidents City-wide.

Data Source:
Firehouse Software

Current Period:
03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Emergency Services

Performance Target: Arrival of 5 minutes or less for First Responder calls - National Standard 1710 is at 90%.

First EMS Response
Tour D
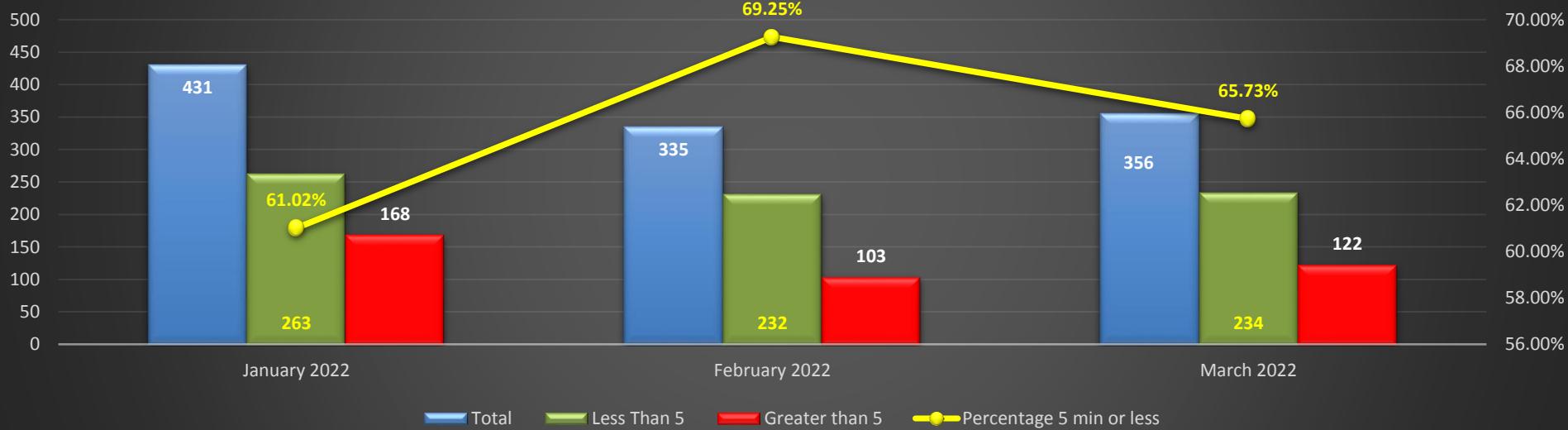
	Analysis	Recommendations	Impact
	➤ Slight declination when compared to February's performance.	➤ Continue to reiterate the importance of compliance.	➤Sustainment of efficient EMS delivery which allows us as a department to have a positive impact on patient survivability.

COMMUNITY RISK REDUCTION –
FIRE MARSHAL OFFICE

"Goal Oriented, Results Driven"

Performance Scorecard

Community Risk Reduction Division -FM

Operational Performance Measure: Efficient Deployment of resources to support code enforcement and fire prevention initiatives that reduce avoidable incidents.

HFD Strategic Priorities:
Provide Quality Code enforcement

Performance Target – Risk in the community are minimized through a proactive code enforcement and public education program, respectively.

Data Source: HFD Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HISTORICAL ANALYSIS

Reporting Period	Violations		
	Violations Found	**Violations Cleared**	
09/21	88	266	
10/21	65	236	
11/21	57	114	
12/21	267	53	
01/22	438	88	
02/22	161	99	
03/22	68	88	
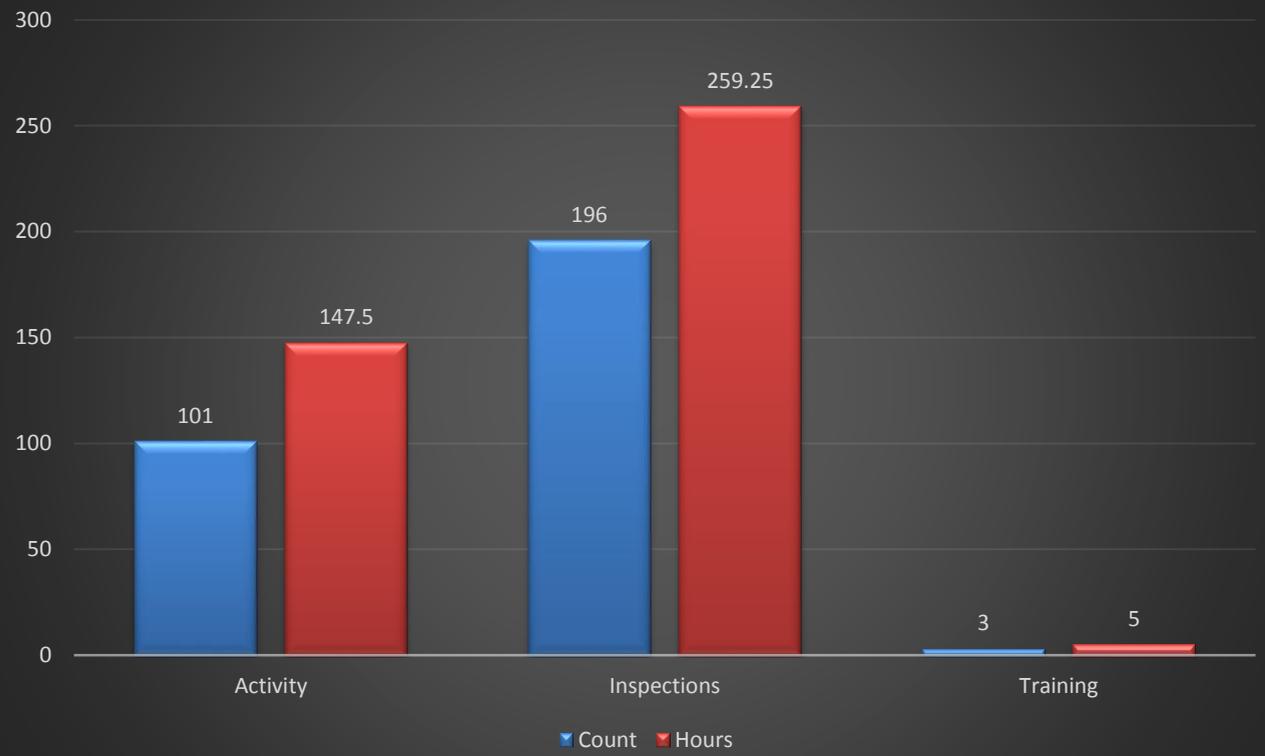
Attendance

Total Hours Accounted:	411.75	Total Hours Off:	720
Total Hours on Duty:	1292.75	Hours Accounted For:	31.85%

Recommendations

- ✓ *Over 70% of time not accounted for.*
- ✓ Input hours accounted with 24 hours.

Impact

- ▪ Reduction of risks in the community as it pertains to our external stakeholders.

Performance Scorecard

Community Risk Reduction Division -FM

Operational Performance Measure: Decrease avoidable incidents within the City of Hartford.

Data Source:	Current Period:
Firehouse Software	03/01/2022 - 03/31/2022

HFD Strategic Priorities:
Provide Quality Code Enforcement, Public Education, & Community Engagement

Performance Target – Show a 30% decrease in fires by end of FY2021.
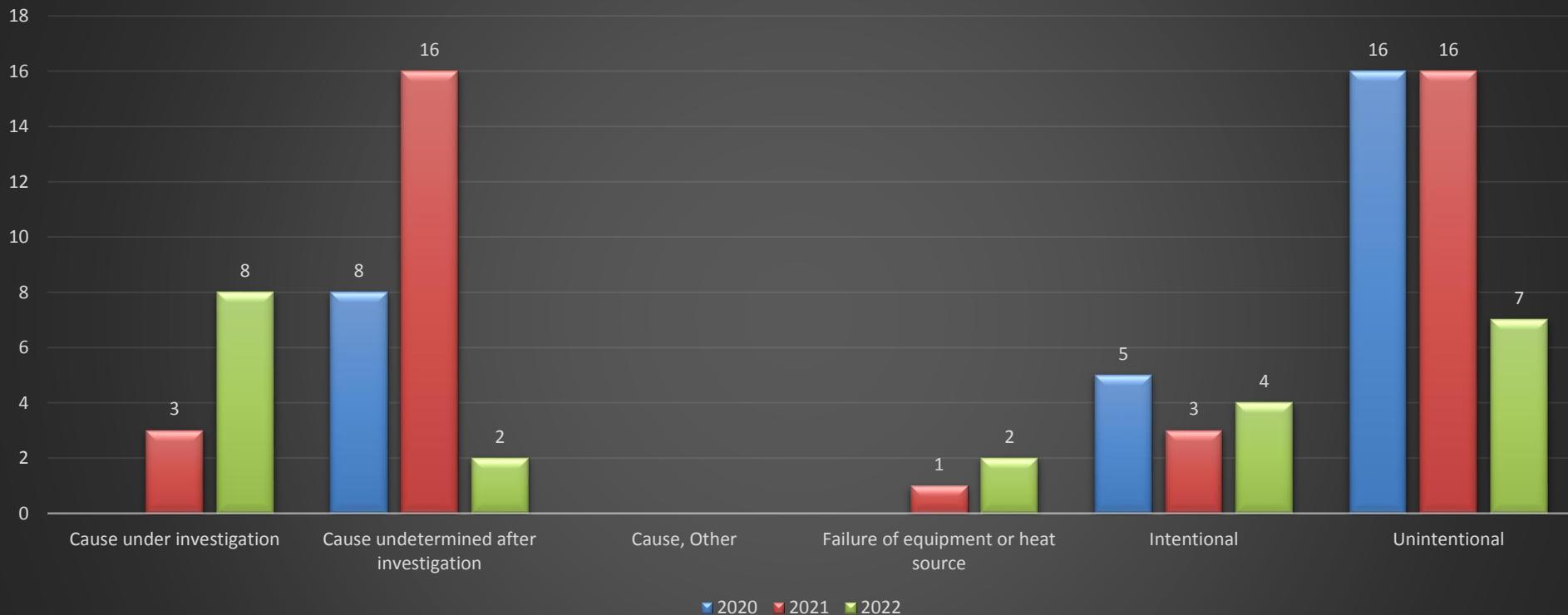
Analysis	Recommendations	Impact
➢ Unintentional fires are down compared to February. ➢ Intentional fires are up in comparison to 2020 & 2021.	✓ Assess effectiveness of community risk reduction program. ✓ Continue to monitor cause of fires.	• Minimization of conflagrations in all parts of the city that are adversely impacted.

COMMUNITY RISK REDUCTION –
SPECIAL SERVICES UNIT

"Goal Oriented, Results Driven"

Performance Scorecard
Community Risk Reduction Division -SSU

HFD Strategic Priorities:
Provide Public Education, & Community Engagement

Performance Target – Reduction in Residential Structure Fires by 20% by 1st Quarter 2021.

Data Source: HFD Firehouse Software

Current Period: 03/01/2022 - 03/31/2022

HISTORICAL ANALYSIS

Reporting Period	01/22	02/22	03/22
Total Activities	61	87	229
Total Adults	14761	333	328
Total Children	168	20	109
Smoke Detector	19	7	14
Car Seats	0	2	2

Bar chart (Count / Hours):
- Activities: 152 / 424.5
- Emergency Preparedness: 4 / 10
- Public Education: 27 / 82.5
- Special Services: 45 / 114.5
- Training: 1 / 2
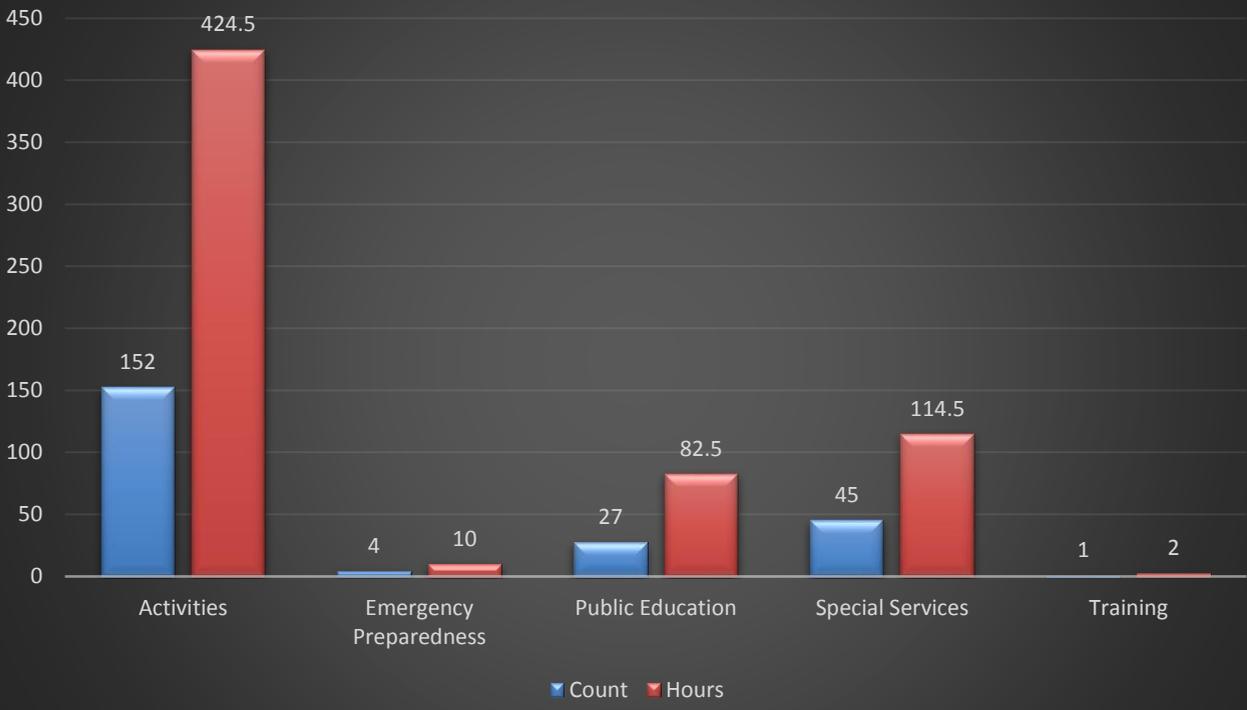
Attendance

Total Hours Accounted:	633.5	Total Hours Off:	50
Total Hours on Duty:	660	Hours Accounted For:	95.98%

Recommendations

➢ Excellent community engagement and work in the firehouses.

Impact

Community is receiving adequate public fire & life safety education. Partnership with FMO has been enhanced.

TRAINING DIVISON

"Goal Oriented, Results Driven"

Performance Scorecard

Training Division

HFD Strategic Priorities:
Provide Mandated Training to Hartford Fire Department Personnel

Performance Target – Adequately train members of the HFD in proficiency topics that assist with sharpening knowledge, skills, and abilities.

Data Source: HFD Firehouse Software

Current Period: 03/01/2022 – 03/31/2022

HISTORICAL ANALYSIS

Bar chart: Count = 229, Hours = 1109
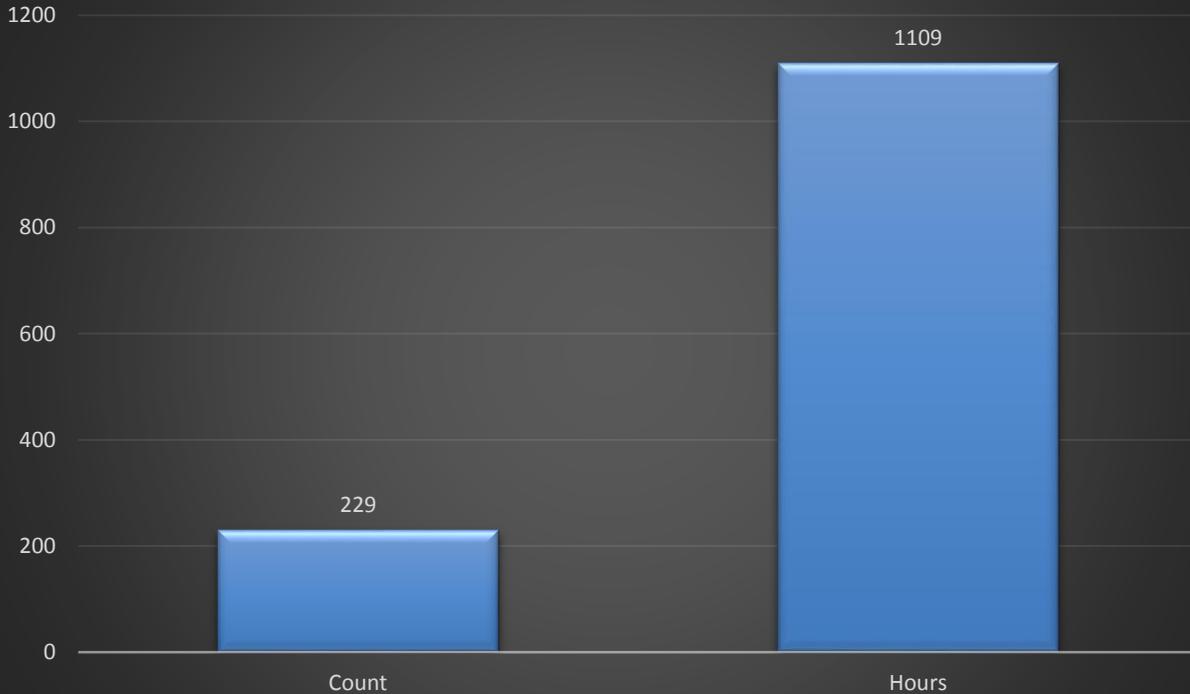
Attendance			
Total Hours Accounted:	1109	Total Hours Off:	140
Total Hours on Duty:	1175	Hours Accounted For:	94.38%

Recommendations

Outstanding work by our Training Division personnel. Job well done.

Excellent time accounted for.

Impact

- Workforce that is compliant with ISO and CONOSHA requirements.

EQUIPMENT MAINTENANCE DIVISION

"Goal Oriented, Results Driven"

Performance Scorecard

Equipment Maintenance Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness about the City of Hartford Fire Department.
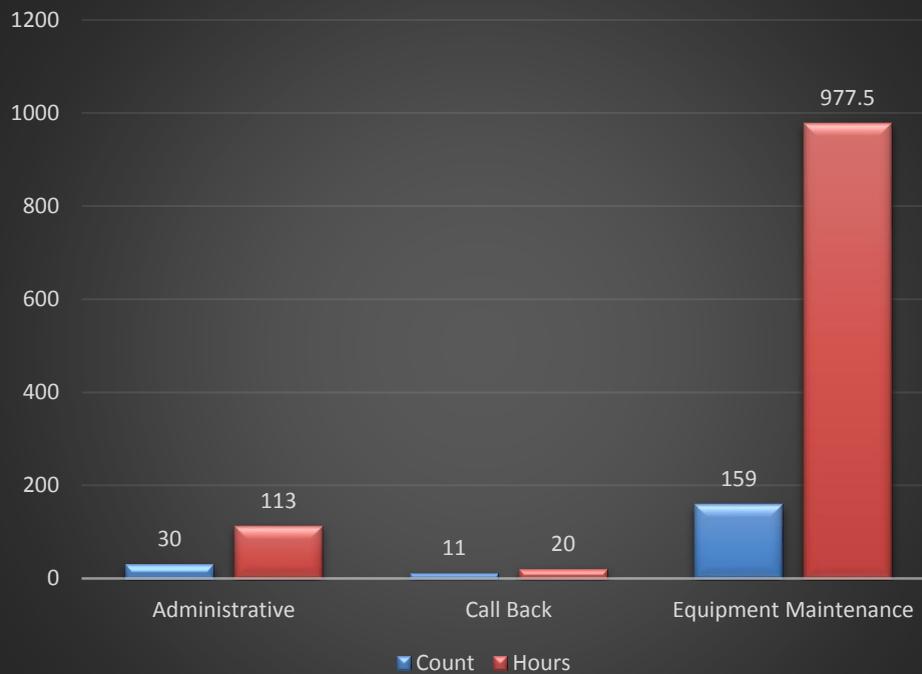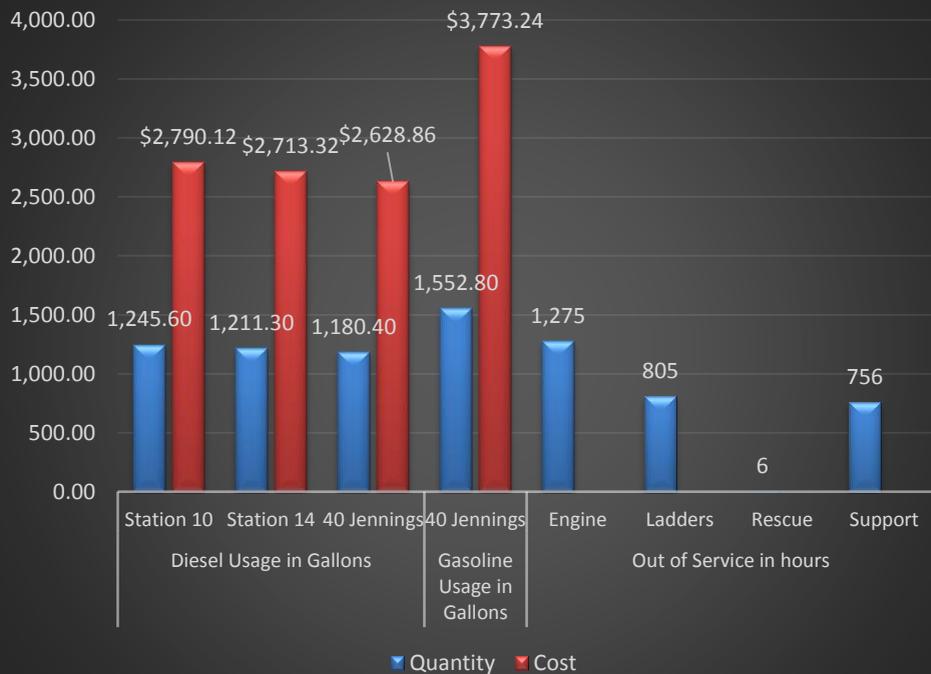
Data Source:	Current Period:
HFD Firehouse Software	03/01/2022 – 03/31/2022

HFD Strategic Priorities:
Provide Quality & Timely Equipment Maintenance to All Apparatus/Equipment

Performance Target – Respond in a timely manner when sequestered by ESD/Support Services.

Attendance

Total Hours Accounted:	1110.5	Total Hours Off:	570
Total Hours on Duty:	1124.5	Hours Accounted For:	98.76%

Recommendations

➢ Strong work from EMD.
➢ 90% of time must be accounted for.

Impact

- Safe repair and maintenance of fire department tools, equipment, and apparatus.

F.A.C.T. DIVISION

"Goal Oriented, Results Driven"

Performance Scorecard

F.A.C.T. Division

Operational Performance Measure: **Internal / External Stakeholder Engagement** – Increase public /personnel awareness and safety for the City of Hartford & the Hartford Fire Department.

HFD Strategic Priorities:
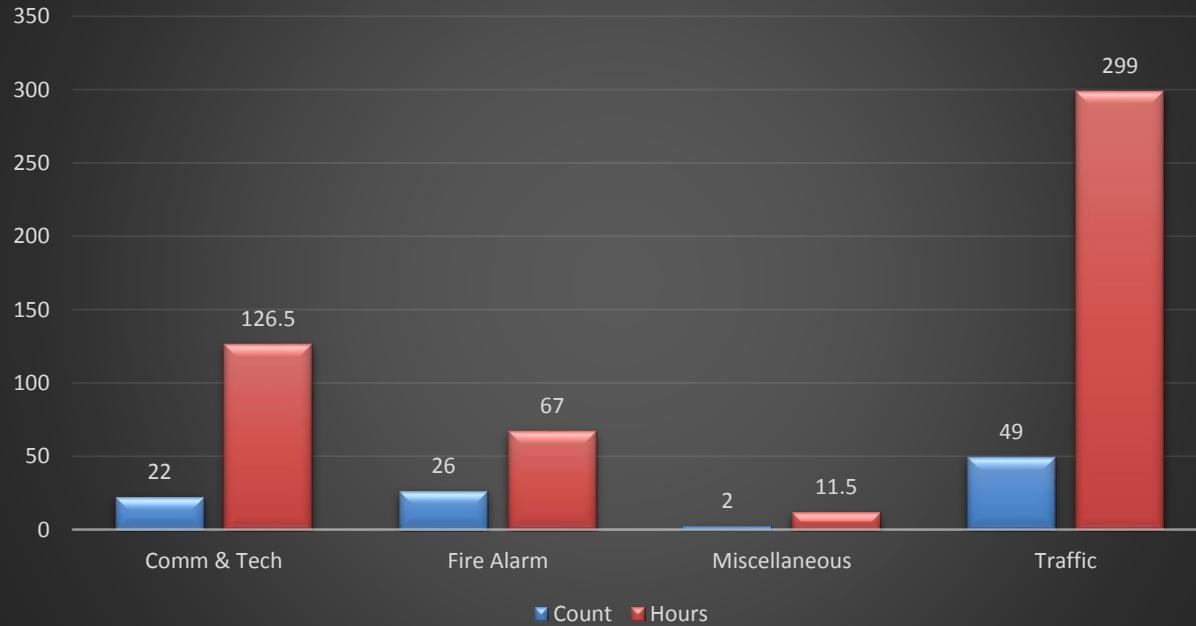Provide Quality I.T. & Technical Assistance to HFD

Performance Target – Mitigate a diverse portfolio of service calls.

Data Source: HFD Firehouse Software

Current Period: 03/01/2022 – 03/31/2022

544 Call Before You Digs

Category	Count	Hours
Comm & Tech	22	126.5
Fire Alarm	26	67
Miscellaneous	2	11.5
Traffic	49	299

Attendance

Total Hours Accounted:	504	Total Hours Off:	50
Total Hours on Duty:	512.5	Hours Accounted For:	98.34%

Recommendations

- ✓ Excellent overall work.
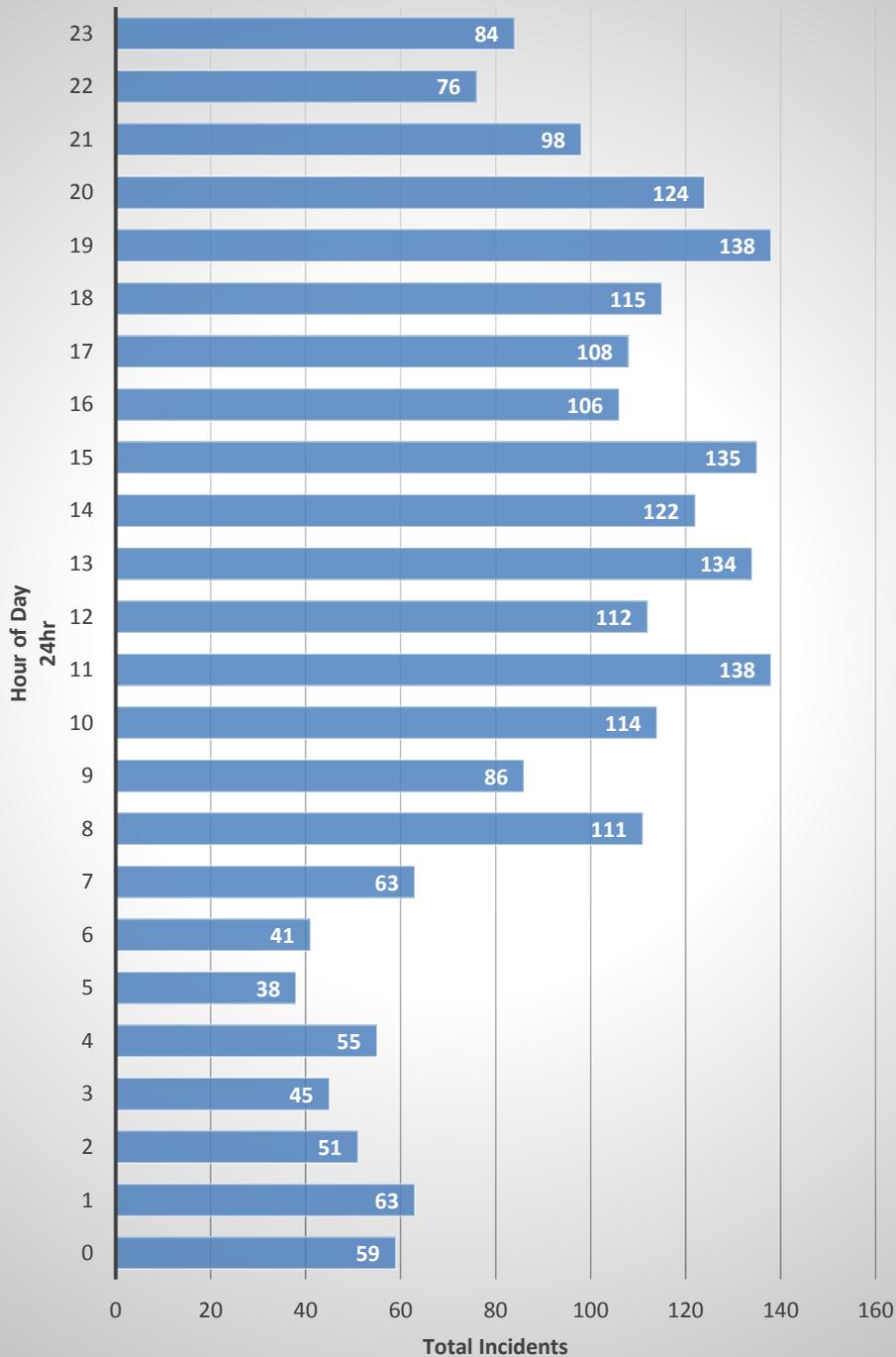- ✓ 90% of time must be accounted for.

Impact

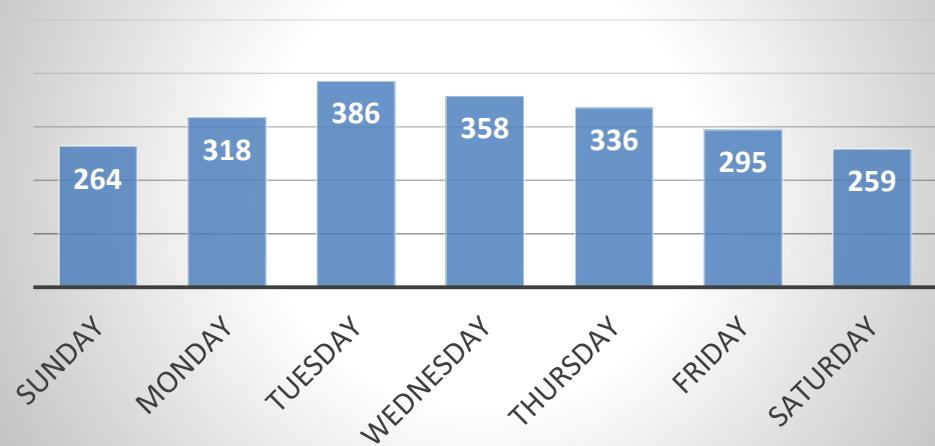- IS&IT execution of relevant duties and responsibilities.

EMERGENCY RESPONSE DATA

**"Goal Oriented, Results Driven"**

Incidents by Hour

Hour of Day 24hr	Total Incidents
23	84
22	76
21	98
20	124
19	138
18	115
17	108
16	106
15	135
14	122
13	134
12	112
11	138
10	114
9	86
8	111
7	63
6	41
5	38
4	55
3	45
2	51
1	63
0	59

Incidents by Day of Week

Day	Incidents
SUNDAY	264
MONDAY	318
TUESDAY	386
WEDNESDAY	358
THURSDAY	336
FRIDAY	295
SATURDAY	259

Top 5 Calls for Service

Incident Type	Description	Count
321	EMS call, excluding vehicle accident with injury	741
311	Medical assist, assist EMS crew	496
622	No incident found on arrival at dispatch address	125
500	Service Call, other	122
381	Rescue or EMS standby	95

Incidents by Category

Category	Incidents
EMS	1531
SERVICE	290
ALARM	153
UNDEFINE	141
FIRE	58
RESCUE	24
HAZMAT	18

Incidents by Neighborhood March 2022
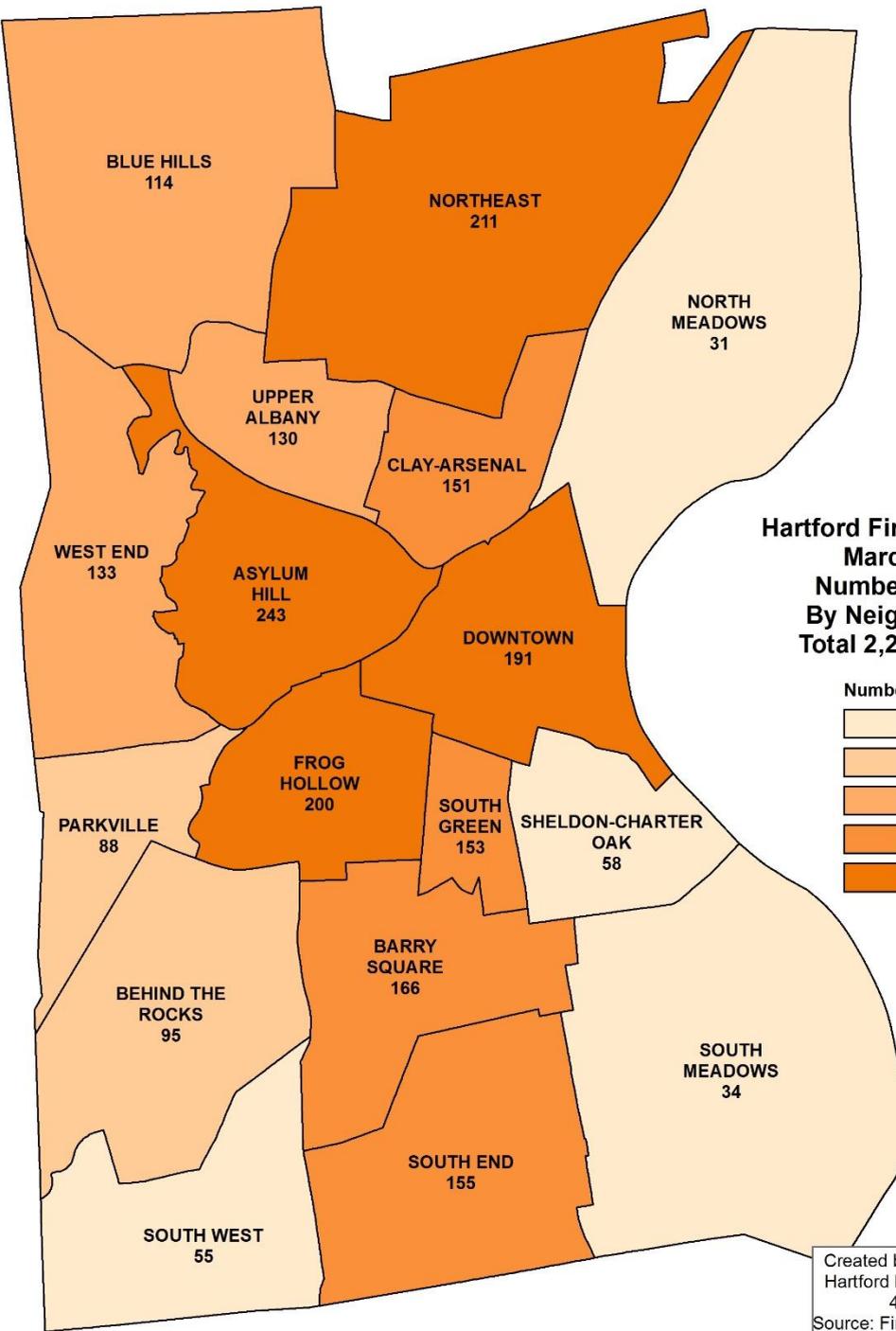
**Hartford Fire Department
March 2022
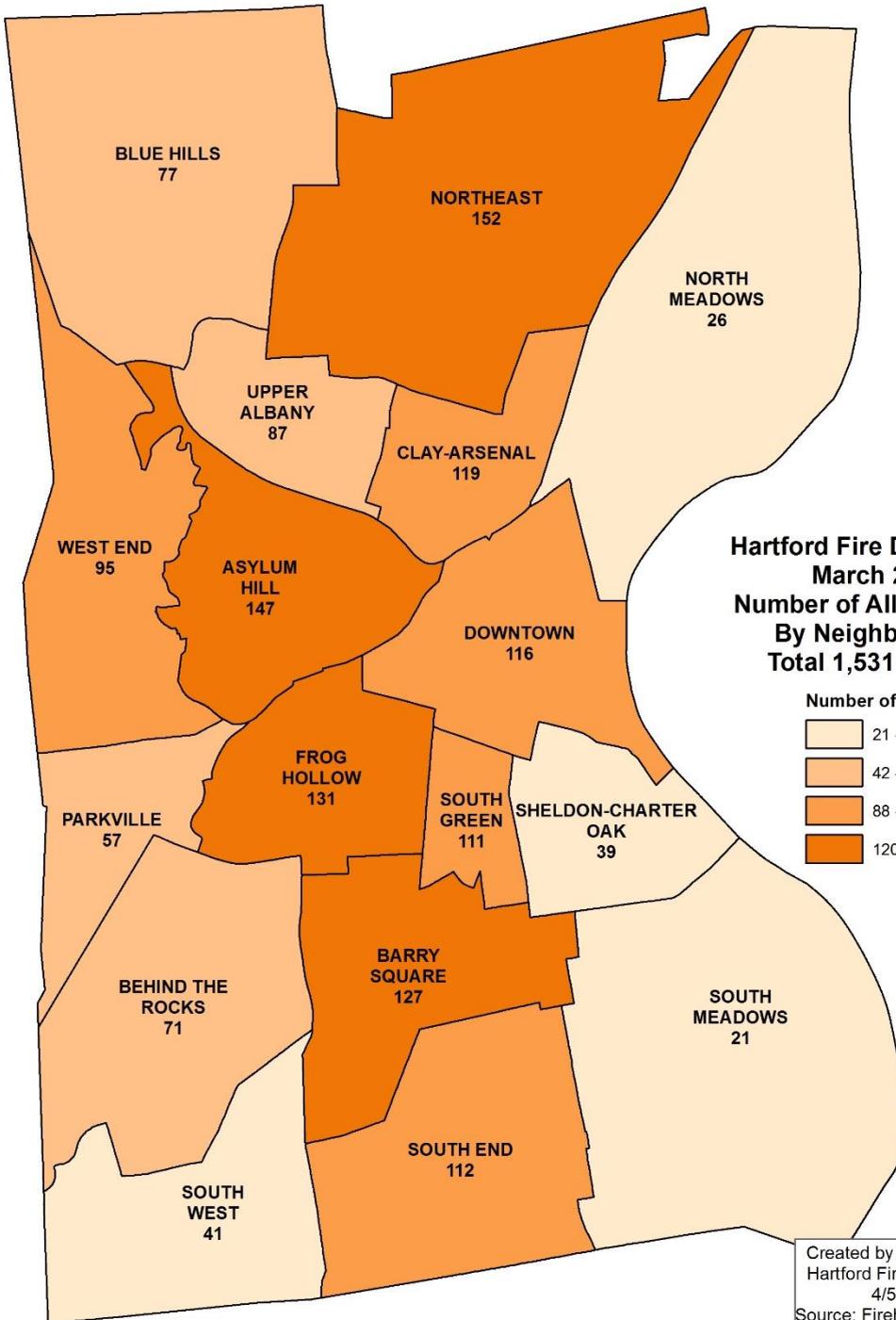Number of Calls
By Neighborhood
Total 2,215 of Calls**

Number of Incidents
- 31 – 58
- 59 – 95
- 96 – 133
- 134 – 166
- 167 – 243
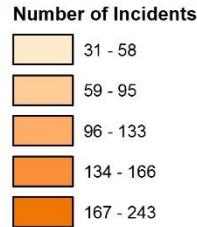
Neighborhood	Count
ASYLUM HILL	243
NORTHEAST	211
FROG HOLLOW	200
DOWNTOWN	191
BARRY SQUARE	166
SOUTH END	155
SOUTH GREEN	153
CLAY-ARSENAL	151
WEST END	133
UPPER ALBANY	130
BLUE HILLS	114
BEHIND THE ROCKS	95
PARKVILLE	88
SHELDON-CHARTER OAK	58
SOUTH WEST	55
SOUTH MEADOWS	34
NORTH MEADOWS	31

Map labels:
- BLUE HILLS 114
- NORTHEAST 211
- NORTH MEADOWS 31
- UPPER ALBANY 130
- CLAY-ARSENAL 151
- WEST END 133
- ASYLUM HILL 243
- DOWNTOWN 191
- FROG HOLLOW 200
- SOUTH GREEN 153
- SHELDON-CHARTER OAK 58
- PARKVILLE 88
- BEHIND THE ROCKS 95
- BARRY SQUARE 166
- SOUTH MEADOWS 34
- SOUTH END 155
- SOUTH WEST 55

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 2,208
Not Geocoded: 7

EMS
March 2022
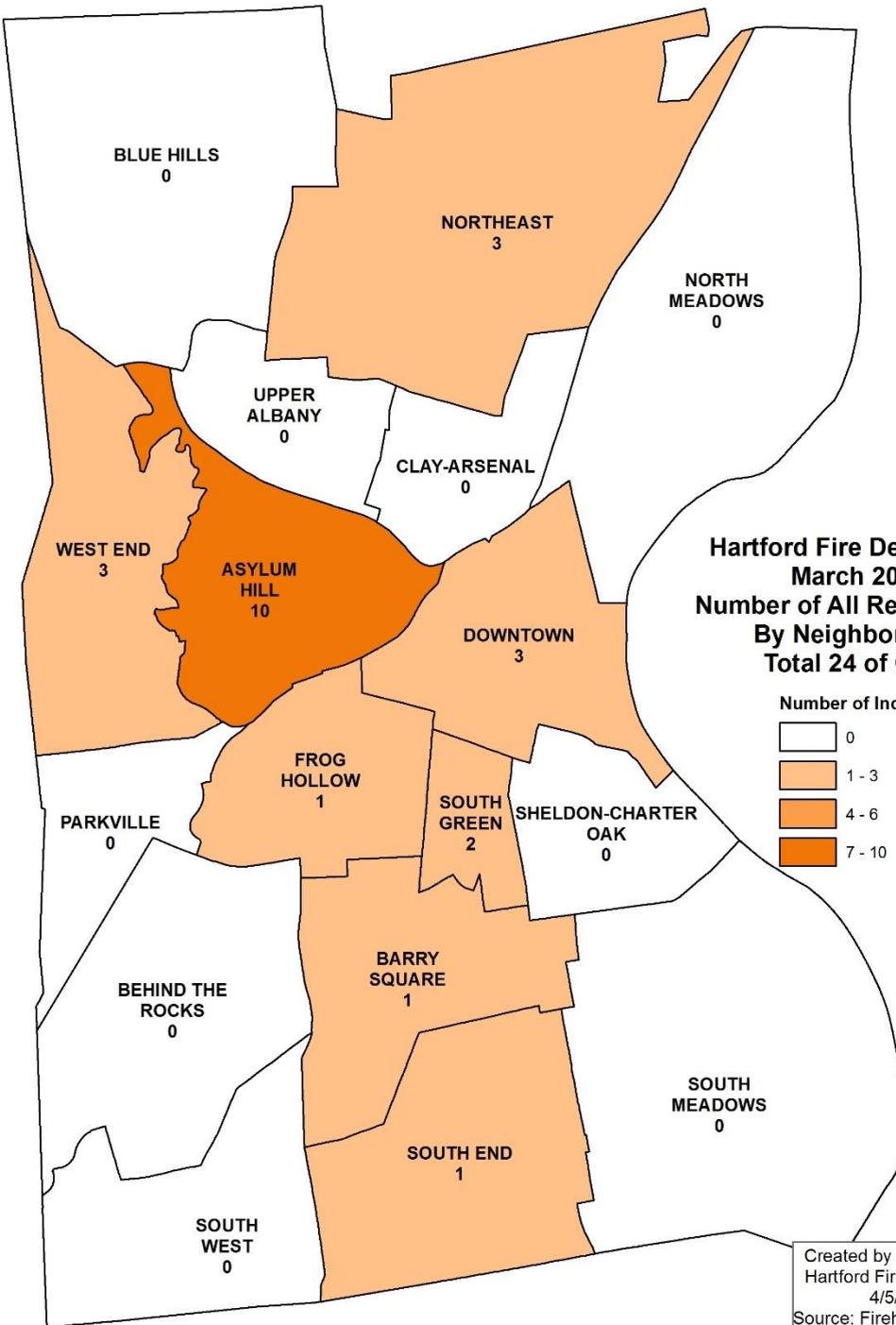

Hartford Fire Department
March 2022
Number of All EMS Calls
By Neighborhood
Total 1,531 of Calls

Number of Incidents

	21 - 41
	42 - 87
	88 - 119
	120 - 152

Map neighborhoods and counts:
- BLUE HILLS 77
- NORTHEAST 152
- NORTH MEADOWS 26
- UPPER ALBANY 87
- CLAY-ARSENAL 119
- WEST END 95
- ASYLUM HILL 147
- DOWNTOWN 116
- FROG HOLLOW 131
- SOUTH GREEN 111
- SHELDON-CHARTER OAK 39
- PARKVILLE 57
- BEHIND THE ROCKS 71
- BARRY SQUARE 127
- SOUTH MEADOWS 21
- SOUTH END 112
- SOUTH WEST 41

Incident Type	Description	Count
321	EMS call, excluding vehicle accident with injury	741
311	Medical assist, assist EMS crew	496
381	Rescue or EMS standby	95
322	Motor vehicle accident with injuries	81
324	Motor Vehicle Accident with no injuries	57
300	Rescue, EMS incident, other	30
510	Person in distress, Other	25
323	Motor vehicle/pedestrian accident (MV Ped)	6

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
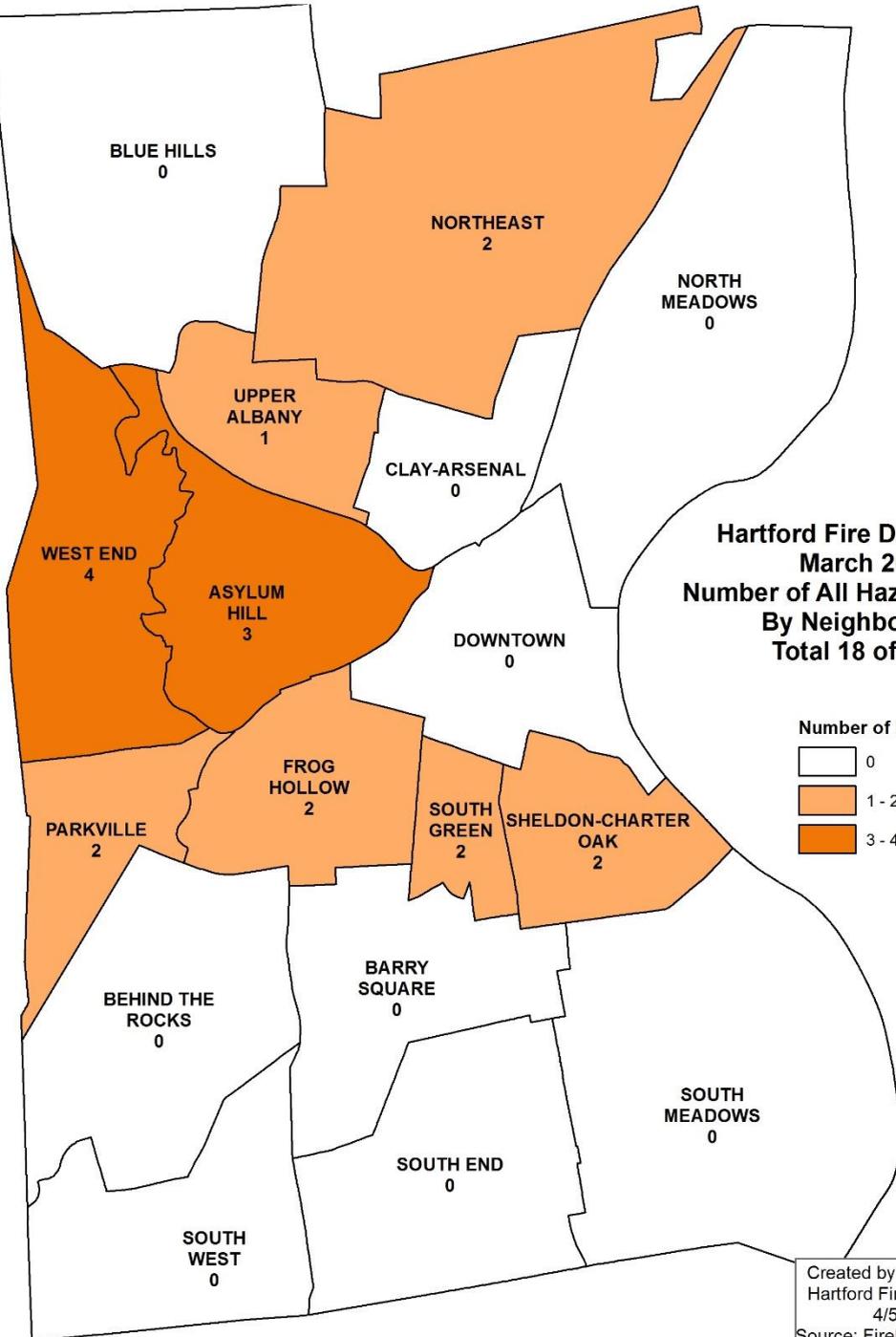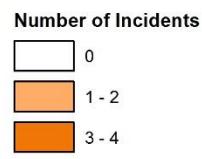Geocoded 1,529
Not Geocoded: 2

Rescue Calls March 2022

BLUE HILLS
0

NORTHEAST
3

NORTH MEADOWS
0

UPPER ALBANY
0

CLAY-ARSENAL
0

WEST END
3

ASYLUM HILL
10

DOWNTOWN
3

FROG HOLLOW
1

PARKVILLE
0

SOUTH GREEN
2

SHELDON-CHARTER OAK
0

BARRY SQUARE
1

BEHIND THE ROCKS
0

SOUTH MEADOWS
0

SOUTH END
1

SOUTH WEST
0

Hartford Fire Department
March 2022
Number of All Rescue Calls
By Neighborhood
Total 24 of Calls

Number of Incidents

☐	0
☐	1 - 3
☐	4 - 6
☐	7 - 10

Incident Type	Description	Count
353	Removal of victim(s) from stalled elevator	13
352	Extrication of victim(s) from vehicle	5
511	Lock-out	3
331	Lock-in (if lock out , use 511)	2
512	Ring or jewelry removal	1

Hazardous Materials March 2022

BLUE HILLS
0

NORTHEAST
2

NORTH MEADOWS
0

UPPER ALBANY
1

CLAY-ARSENAL
0

WEST END
4

ASYLUM HILL
3

DOWNTOWN
0

FROG HOLLOW
2

PARKVILLE
2

SOUTH GREEN
2

SHELDON-CHARTER OAK
2

BEHIND THE ROCKS
0

BARRY SQUARE
0

SOUTH MEADOWS
0

SOUTH END
0

SOUTH WEST
0

**Hartford Fire Department
March 2022
Number of All Hazardous Calls
By Neighborhood
Total 18 of Calls**

Number of Incidents

- 0
- 1 - 2
- 3 - 4

Incident Type	Description	Count
412	Gas leak (natural gas or LPG)	8
400	Hazardous condition, Other	4
463	Vehicle accident, general cleanup	3
424	Carbon monoxide incident	2
460	Accident, potential accident, Other	1

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
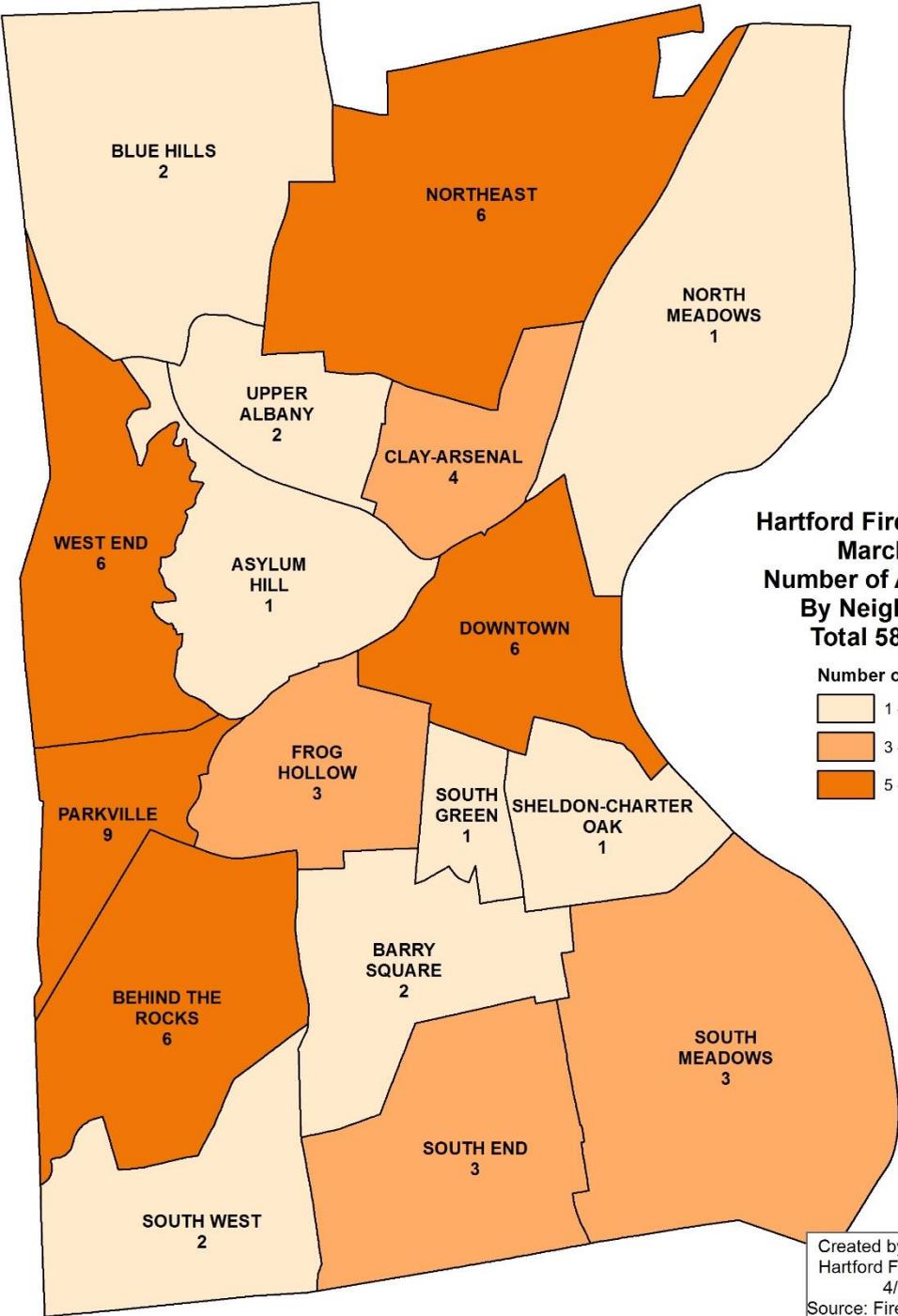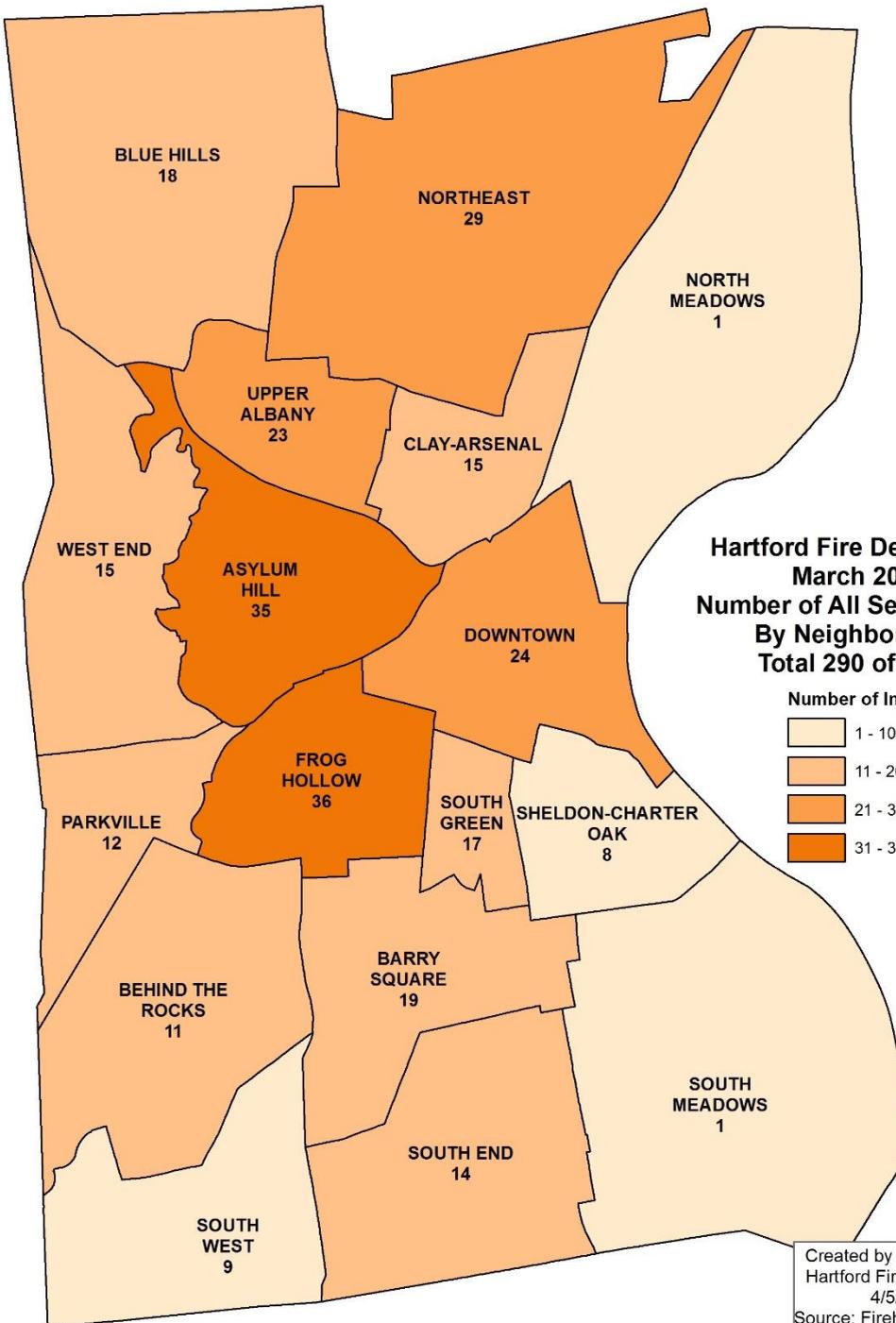Geocoded: 18
Not Geocoded: 0

All Fires
March 2022

Hartford Fire Department
March 2022
Number of All Fire Calls
By Neighborhood
Total 58 of Calls

Number of Incidents

▢	1 - 2
▢	3 - 4
▢	5 - 9

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 58
Not Geocoded: 0

Incident Type	Description	Count
111	Building fire	17
131	Passenger vehicle fire	10
151	Outside rubbish, trash or waste fire	8
154	Dumpster or other outside trash receptacle fire	4
118	Trash or rubbish fire, contained	4
100	Fire, Other	3
113	Cooking fire, confined to container	2
150	Outside rubbish fire, Other	2
142	Brush or brush-and-grass mixture fire	2
116	Fuel burner/boiler malfunction, fire confined	2
112	Fires in structure other than in a building	1
140	Natural vegetation fire, Other	1
141	Forest, woods or wildland fire	1
130	Mobile property (vehicle) fire, Other	1

Service Calls March 2022

Hartford Fire Department
March 2022
Number of All Service Calls
By Neighborhood
Total 290 of Calls

Number of Incidents

	1 - 10
	11 - 20
	21 - 30
	31 - 36

Map neighborhoods:

- BLUE HILLS 18
- NORTHEAST 29
- NORTH MEADOWS 1
- UPPER ALBANY 23
- CLAY-ARSENAL 15
- WEST END 15
- ASYLUM HILL 35
- DOWNTOWN 24
- FROG HOLLOW 36
- PARKVILLE 12
- SOUTH GREEN 17
- SHELDON-CHARTER OAK 8
- BEHIND THE ROCKS 11
- BARRY SQUARE 19
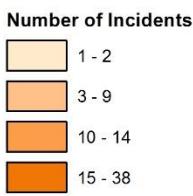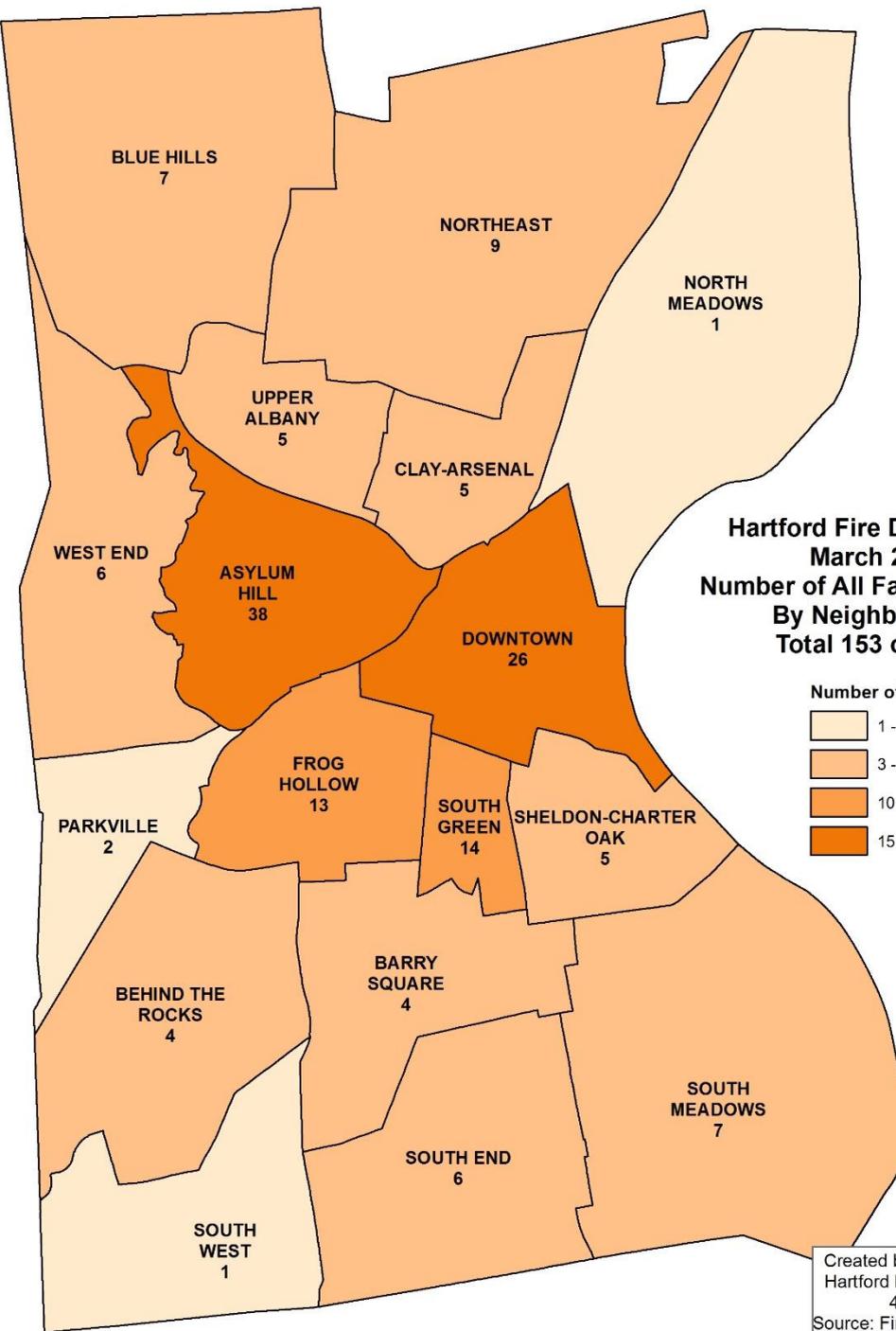- SOUTH MEADOWS 1
- SOUTH END 14
- SOUTH WEST 9

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 287
Not Geocoded: 3

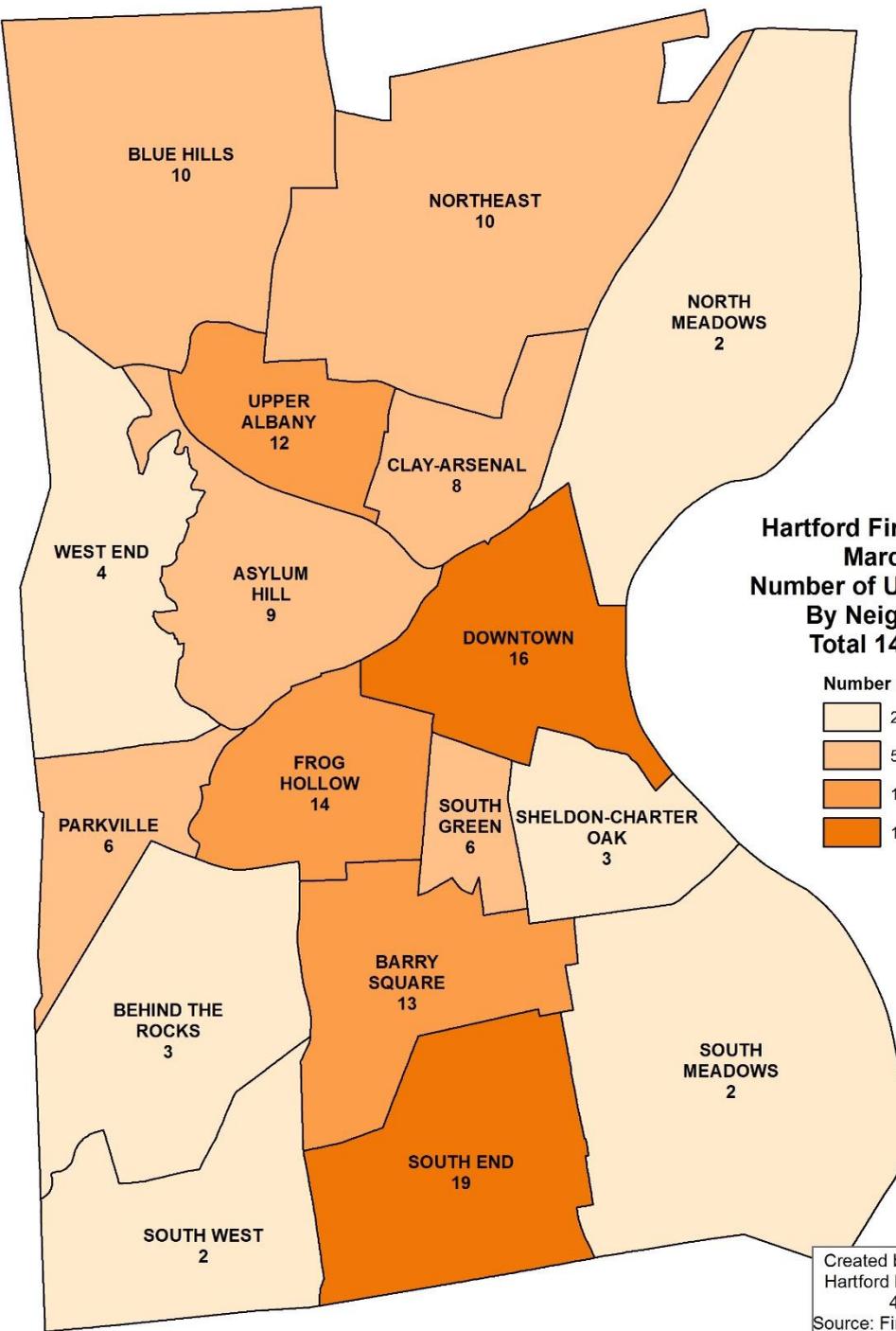| Incident Type	Description	Count
500	Service Call, other	122
552	Police matter	69
531	Smoke or odor removal	33
553	Public service	30
520	Water problem, Other	15
444	Power line down	7
550	Public service assistance, Other	4
571	Cover assignment, standby, moveup	3
554	Assist invalid	2
440	Electrical wiring/equipment problem, Other	2
442	Overheated motor	1
445	Arcing, shorted electrical equipment	1
555	Defective elevator, no occupants	1

Fire Alarms March 2022

BLUE HILLS
7

NORTHEAST
9

NORTH MEADOWS
1

UPPER ALBANY
5

CLAY-ARSENAL
5

WEST END
6

ASYLUM HILL
38

DOWNTOWN
26

FROG HOLLOW
13

PARKVILLE
2

SOUTH GREEN
14

SHELDON-CHARTER OAK
5

BEHIND THE ROCKS
4

BARRY SQUARE
4

SOUTH MEADOWS
7

SOUTH END
6

SOUTH WEST
1

Hartford Fire Department
March 2022
Number of All False Fire Calls
By Neighborhood
Total 153 of Calls

Number of Incidents

	1 - 2
	3 - 9
	10 - 14
	15 - 38

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 153
Not Geocoded: 0

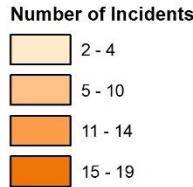| Incident Type	Description	Count
745	Alarm system activation, no fire - unintentional	52
743	Smoke detector activation, no fire - unintentional	39
735	Alarm system sounded due to malfunction	16
710	Malicious, mischievous false call, Other	14
730	System malfunction, Other	8
733	Smoke detector activation due to malfunction	8
740	Unintentional transmission of alarm, Other	6
700	False alarm or false call, Other	3
744	Detector activation, no fire - unintentional	2
711	Municipal alarm system, malicious false alarm	2
741	Sprinkler activation, no fire - unintentional	2
714	Central station, malicious false alarm	1

Undefined Calls March 2022

Hartford Fire Department March 2022 Number of Undefined Calls By Neighborhood Total 141 of Calls

**Number of Incidents**
- 2 - 4
- 5 - 10
- 11 - 14
- 15 - 19

Incident Type	Description	Count
622	No Incident found on arrival at dispatch address	125
900	Special type of incident, Other	4
600	Good intent call, Other	3
621	Wrong location	3
661	EMS call, party transported by non-fire agency	2
650	Steam, Other gas mistaken for smoke, Other	2
911	Citizen complaint	1
611	Dispatched & cancelled en route	1

Map neighborhoods and counts:
- BLUE HILLS 10
- NORTHEAST 10
- NORTH MEADOWS 2
- UPPER ALBANY 12
- CLAY-ARSENAL 8
- WEST END 4
- ASYLUM HILL 9
- DOWNTOWN 16
- FROG HOLLOW 14
- SOUTH GREEN 6
- SHELDON-CHARTER OAK 3
- PARKVILLE 6
- BEHIND THE ROCKS 3
- BARRY SQUARE 13
- SOUTH MEADOWS 2
- SOUTH END 19
- SOUTH WEST 2

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 139
Not Geocoded: 2

Location of Structure Fires In Relationship to Fire Stations

Key	Incident Number	Response
0	22-089086	0:06:19
1	22-089072	0:08:24
2	22-089054	0:03:52
3	22-088021	0:03:34
4	22-084066	0:06:03
5	22-082052	0:03:27
6	22-081060	0:06:10
7	22-080067	0:06:06
8	22-080051	0:04:55
9	22-079052	0:05:14
10	22-079012	0:05:04
11	22-078021	0:05:34
12	22-078007	0:06:58
13	22-077050	0:08:03
14	22-077035	0:07:33
15	22-075035	0:05:53
16	22-067015	0:04:04
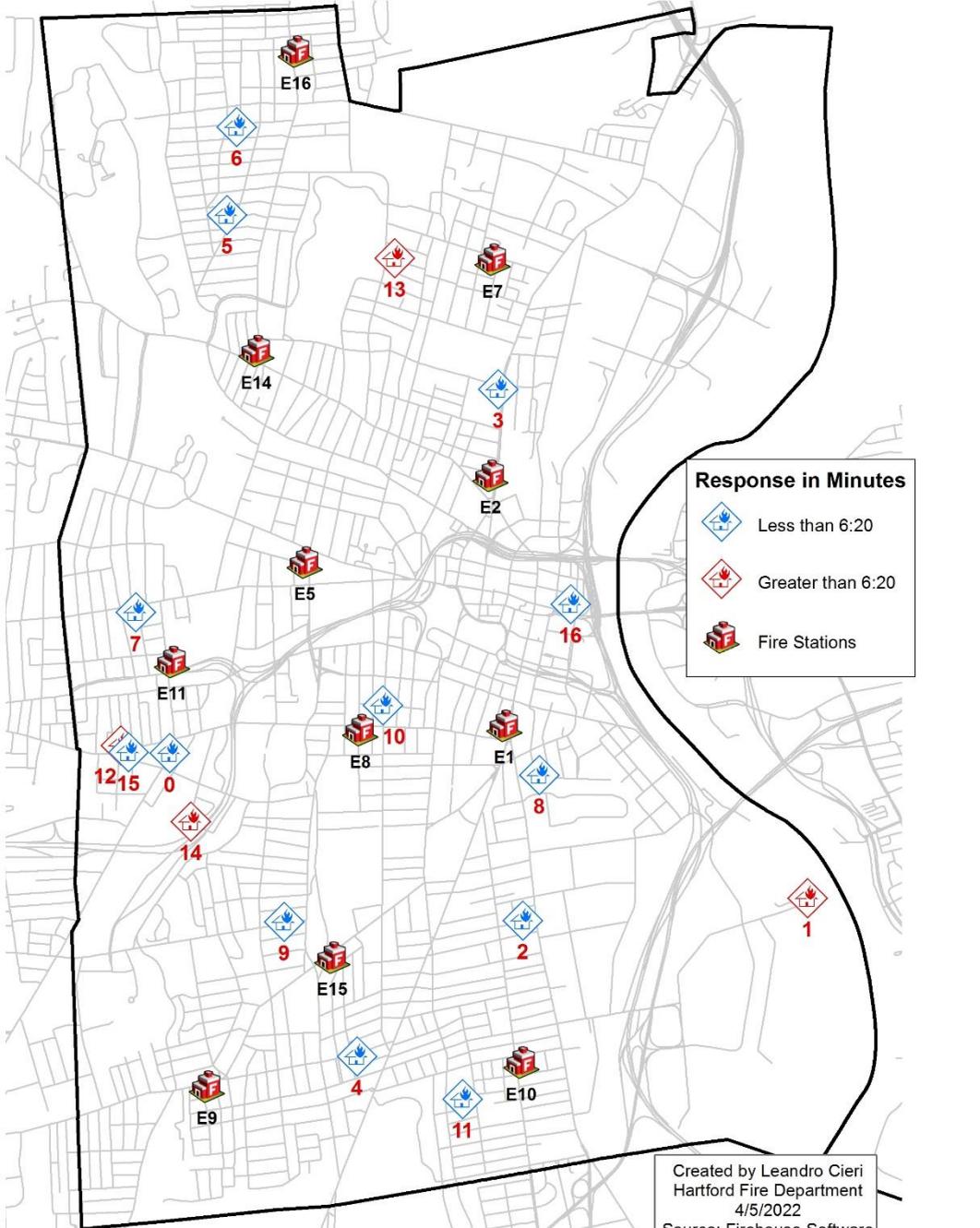
Response in Minutes

Less than 6:20

Greater than 6:20

Fire Stations

Created by Leandro Cieri
Hartford Fire Department
4/5/2022
Source: Firehouse Software
Geocoded: 17
Not Geocoded: 0

QUESTIONS/COMMENTS

"Goal Oriented, Results Driven"