



MAYOR LUKE A. BRONIN

City of Hartford Services Resident Guide

Spring and Summer 2020



One Hartford

A communication from the Community Engagement Office of Mayor Luke A. Bronin



A Message from the Office of Community Engagement

Dear Residents,

Welcome to our seasonal guide for Spring and Summer 2020. We hope that you are all staying safe and healthy during these difficult times and following safety and social distancing protocols. While we have included a wide range of information related to city services, including important tips to help all of us improve the quality of life in our city, many city services have been impacted by the pandemic.

Due to the pandemic there is limited in-person public city services and we are limited in our inability to confirm summer programming without additional guidance from state and local public health officials. However, this booklet includes information regarding safety protocols, trash collection, property maintenance, public safety & recreational spaces, summer programming, and much more.

If you have any questions or concerns, please don't hesitate to reach out to our office.

There are multiple ways to stay connected with us:

- **One Hartford Newsletter – weekly updates from the City**
Sign up at: <http://eepurl.com/cRa9j5>
- **Follow us on Facebook**
Visit us at www.facebook.com/hartford311
- **Download the Hartford 311 app**
- **Visit the 3-1-1 Service Center at Hartford City Hall, 550 Main St, Ground Level**
- **Call us directly at 3-1-1 from a landline OR (860) 757-9311 from a cellular phone**

Our team is available Monday – Friday 8:00am – 5:00pm.

Thank you and stay safe and healthy this spring and summer season.

Janice C. Castle

Director, Office of Community Engagement

Phone: (860) 757-9525

Email: janice.castle@hartford.gov

Table of Contents

A MESSAGE TO RESIDENTS

CORONAVIRUS RELATED INFORMATION

Information & Resources	P. 3
Stop The Spread	P. 4

PROPERTY MAINTENANCE

Trash Collection	P. 5
Recycling Like a Pro	P. 6
Bulk Waste Disposal Process	P. 7
Tree Maintenance Guide	P. 8
Rodent Control	P. 10
Property Owner Maintenance Guide	P. 11

OFFICE OF THE TAX COLLECTOR P. 13

OFFICE OF THE TAX ASSESSOR P. 15

QUALITY OF LIFE

Street Repair	P. 17
Neighborhood Resident Guide	P. 18
Dog Owner's Guide	P. 19
Loud & Unnecessary Noise	P. 20

PUBLIC SAFETY & AWARENESS

Police Department Community Service Officers	P. 21
Fire Department International Accreditation	P. 22
Fire Department Special Services Unit	P. 23
Outdoor Grilling Safety Tips	P. 25
Fire Escape Planning	P. 27
Understanding Renters Insurance	P. 28
Text to 911	P. 29
Security Alarm Registration	P. 31

RECREATION

Parks & Trails Safety	P. 32
City Parks & Parkettes	P. 33
Public Golf Courses	P. 35

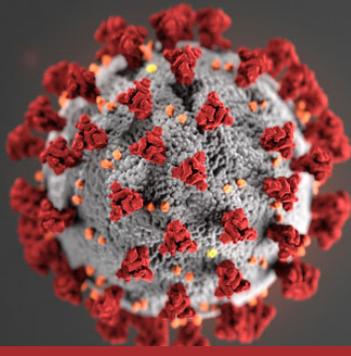
LEARNING, ARTS & CULTURE

Hartford Public Schools Meal Distribution	P. 36
Hartford Public Library	P. 38
Summer In The City	P. 40
Wadsworth Athenaeum	P. 41

CENSUS2020 P. 42

GENERAL INFORMATION

Reentry Center	P. 43
Important Phone Numbers	P. 44
Neighborhood Revitalization Zone Information	P. 45



DEPARTMENT OF HEALTH & HUMAN SERVICES CORONAVIRUS RELATED INFORMATION & RESOURCES

WHAT IF YOU THINK YOU HAVE CORONAVIRUS?

If you are concerned you have coronavirus, please stay home and call one of the hotlines below:

- Hartford Hospital's 24/7 bilingual hotline: 860-972-8100 or (toll-free) 833-621-0600
- Connecticut Children's Medical Center's 24/7 hotline: 1-833-226-2362
- Saint Francis Hospital and Medical Center Hotline: 1-888-786-2790
- Community Assistance Call 2-1-1
- City of Hartford Info/Service call 311 or (860) 757-9311

WEB RESOURCES

- State of Connecticut - Connecticut residents are urged to continue taking precautions to prevent the spread of COVID-19. For the latest information and guidance, visit <https://portal.ct.gov/coronavirus>
- City of Hartford – Coronavirus updates and resources available to Hartford residents and businesses <https://portal.ct.gov/coronavirus>

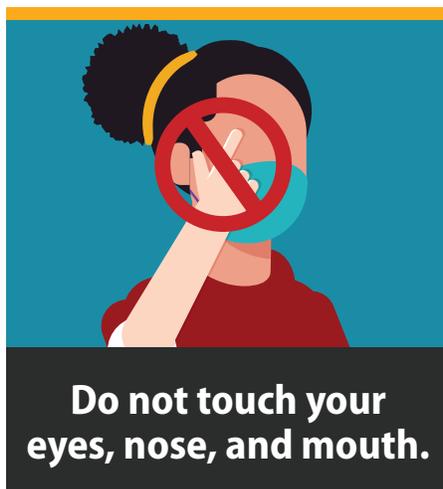
BUSINESS RESOURCES

There are a number of resources from the State and federal governments as well as private entities to assist businesses and non-profits.

- State of Connecticut - <https://portal.ct.gov/Coronavirus/Information-For/Business-Resources>
- The MetroHartford Alliance has a website dedicated to coronavirus recovery, including a “Plan and Prepare” section for employers. <https://www.preparedhartford.com/>
- The Hartford Foundation has set up a coronavirus response fund to deploy flexible resources to nonprofits in Greater Hartford that support residents who are most vulnerable to the health-related and economic impacts caused by the pandemic. The fund will also support grants to stabilize nonprofit organizations experiencing lost revenue during the crisis. <https://www.hfpg.org/covid-19-response/covid-19-response-for-nonprofits>

Stop the Spread of Germs

Help prevent the spread of respiratory diseases like COVID-19.



[cdc.gov/coronavirus](https://www.cdc.gov/coronavirus)



DEPARTMENT OF PUBLIC WORKS

TRASH COLLECTION INFORMATION

Trash collection is a service we all depend on for the safe and healthy upkeep of our city. For this to happen, Public Works depend on every resident to follow certain guidelines to make the process as easy as possible for all involved.

Free trash collection in the City is provided to:

- Single family homes
- Multifamily with 6 units or less
- Condo association of 6 units or less

For trash collection, please do the following

- Place trash can curbside after 4pm the day prior to trash collection or before 7am on collection day
- Use City of Hartford issued trash and recycle bins
- Allow 2 – 3 feet between trash bins for proper collection
- Place garbage bags in trash bins versus loose trash. Loose trash in bins may result in trash falling into streets during collection

Reasons Trash May Not Get Picked Up

- Trash can not issued by the City of Hartford
- You placed out items that the garbage company doesn't accept such as construction materials or hazardous waste
- Your bin was over the weight limit
- Something was blocking the garbage truck from servicing your container
- Your bins were set out after the truck went by your house. DPW ask that you roll your trash bins to the curb after 4 pm the night before the day of collection or before 7 am the day of collection.

Why the Garbage Truck Didn't Come

- Holiday week – the observance of certain holidays may result in trash collection being delayed by one day.
- Weather delay - If the weather presents a danger to the garbage collectors, services will often be delayed
- Property Not-serviceable – if you live in an apartment complex or multifamily with more than 6 units, your property is not serviced by the City of Hartford. Please contact management
- Human Error – Sometimes we make mistakes and may miss your property unintentionally. Please call Hartford 311 by dialing 311 or (860) 757-9311 if this happens.



HOW TO RECYCLE LIKE A PRO

Connecticut now has a universal list of what belongs in your recycling bin and what doesn't. All items should be **EMPTY, RINSED, CLEAN** and **OPEN**. Do not **SHRED, BOX, BAG** or **BUNDLE** items.



Yes, please!

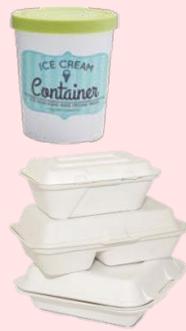


No, thanks!

PAPER



Junk Mail
Magazines
Newspapers
Office paper
Cardboard boxes
Pizza boxes
Food cartons
Beverage cartons



Gift wraps & gift bags
Ice cream containers
Paper cups (hot & cold)
Shredded paper
Take-out food containers
Tissue paper

GLASS



Beverage bottles & jars
Food bottles & jars



Ceramic mugs & plates



Drinking glasses

METAL



Aluminum foil
Cans & bottles
Foil containers
Metal can and bottle lids
Food related aerosol containers



Aerosol containers (cleaners, pesticides, deodorizers)
Paint cans
Pots & pans
Small pieces of scrap metals

PLASTIC



Plastic bottles
Plastic containers, tubs & lids
Plastic one-use cups (no lids, no straws)



Loose bottle caps
Plastic bags & wraps
Plastic plates, bowls & utensils
Prescription bottles
Coffee containers
Styrofoam cups & containers
Packaging peanuts
Water filters



DEPARTMENT OF PUBLIC WORKS BULKY WASTE COLLECTION PROCESS

STEP

1

CALL

Public Works to Schedule Pick Up for all bulky items at
(860) 757-4955 or (860) 757-9983

All 1 – 6 unit non-commercial properties receive
TWO (2) FREE pick ups per unit of FIVE (5) OR FEWER items per year.
Additional pick-ups are \$75 each.

STEP

2

PLACE

Bulky items should be placed curbside
THE NIGHT BEFORE scheduled pick-up.

STEP

3

AVOID

The fine for placing bulk items curbside
WITHOUT a scheduled pick-up is \$99

STEP

4

REPORT

All illegally dumped items should be reported to
Hartford 311 by calling **311 (landline)** or
(860) 757-9311 (cell phone)

BULKY items are large solid waste such as appliances, electronics, tree limbs, tires, furniture, mattresses and other items too large to fit reasonably in standard-issued collection containers. Bulky waste does not include any hazardous or toxic materials.



DEPARTMENT OF PUBLIC WORKS

TREE MAINTENANCE GUIDE

Trees are of immense value to our capital city. They provide so many benefits that keeping them alive and healthy should be a serious priority for everyone. Because half of the city’s canopy cover is located on private property, here’s a quick and easy guide to assessing the health of the trees on your property. For a more thorough analysis, please contact a licensed arborist for a full assessment.

STEP 1: LOOK AT THE WHOLE TREE FROM A DISTANCE

- Is the tree leaning?** What is it leaning towards? Has this lean been there for a long time? Is it leaning more than it was a day, week, or month ago? Is the tree leaning in an easterly direction? Trees that lean toward the east are more vulnerable to falling because most of the winds come from the west.
- Dead Branches:** Can you see any big dead branches? Are there a lot of dead branches, or just a few? Are they on the lower part of the tree? Only on one side of the tree? Are the branches dying back from the tips?
- Lacking Leaves:** Are there sections of the tree where there are no leaves at all? Does the tree have a thin leaf cover? Are the leaves dropping much earlier than from other trees of the same species nearby? Do the fallen leaves look unusual?

If the answer is “**YES**” to any of these questions, your tree may be in the process of falling over, sick, imbalanced, or dying. Get the tree evaluated immediately by a Certified Arborist.

STEP 2: LOOK AT THE GROUND UNDER THE TREE & THE ROOT

- Look at the ground under the tree, including the visible roots, and the first three feet of the trunk. A tree that appears strong and vibrant with foliage can have serious root problems.
- Examine the base of the trunk and the ground around the bottom of a tree, If you see cracked or raised soil, the tree may be in the process of uprooting.
- Do you see fungus (mushrooms) on or near the tree’s roots or trunk? Fungus is a strong indicator of root or trunk decay

DEPARTMENT OF PUBLIC WORKS

TREE MAINTENANCE GUIDE

- ❑ Do you see coarse or fine sawdust at the base of the tree? If so, the tree is either hosting a colony of carpenter ants, or it is getting attacked by borers (small beetles). It may be possible to save the tree if the insects are caught early and treated.
- ❑ Raised sections or cracks in the driveway or sidewalk caused by a tree's roots pose a risk to pedestrians. These need to be repaired so people don't trip or fall.

STEP 3: THE TRUNK- THE TRUNK HOLDS UP THE TREE AND SUPPORTS THE MASSIVE WEIGHT OF ITS BRANCHES.

- ❑ **Cavities** can be dangerous, depending on their size, where they're located on the tree, and how deep they are.
- ❑ **Cracks and splits** in the trunk are extremely dangerous. If there is a crack or split in the trunk, the entire tree could fall or break apart at any time.
- ❑ **Missing bark** (or areas where the bark is falling off) usually signals a dead section. Look for places on the tree's trunk where there is no bark, the bark is falling off, or the bark is discolored. Missing bark can also indicate a surface wound, infection, or a fungal attack. A long streak of missing bark coming down the tree usually means the tree was struck by lightning. It's possible that a tree can recover from this, but if the leaves turn brown after several weeks, the tree has died.
- ❑ **Two or more trunks** - Trees with two or more trunks sometimes crack and split where the trunks connect. Strong connections appear as a "U" shape; weak connections resemble a tight "V" shape. Sometimes a tree adds layers of wood over the trunk connection to strengthen a crack. After a windstorm, look at the connection in the tree where the trunks meet. If there is a lightly colored line that contrasts to the natural dark bark color, you are probably looking at a fresh crack. The tree may be in the process of splitting apart. ***Consider this situation an emergency.***

STEP 4: THE CROWN - THE LEAVES AND ALL THE BRANCHES THAT EXTEND OUT FROM THE TRUNK.

- ❑ **Dead wood** - Dead branches are easy to spot in a hardwood tree. If the rest of the tree still has green leaves, the dead branches are the ones with brown leaves or no leaves at all. A pine branch that has recently died will have brown needles; if it's been dead for a long time, it won't have any needles.
- ❑ **Broken Branches** - Look for broken branches, especially after a strong storm. On some trees you may not know that a branch is broken until about a month later, when the leaves turn brown.
- ❑ **Pockets of decay** or rot sometimes exist on the upper side of a branch, where they are invisible to a ground observer.

For any of these conditions related to trees within the public right of way, in parks or on other City owned property, please contact Hartford 311 by dialing 311 or (860) 757-9311.



HEALTH & HUMAN SERVICES RODENT CONTROL RECOMMENDED PRACTICES

Like cities around the country, Hartford has experienced an increase in rodent activity due to a combination of construction, utility work and climate change. While residents should continue to submit their concerns through Hartford 311, the Department of Health and Human Services has tips to help control the rodent population on your property.

RECOMMENDED ACTIONS:

- **STORE YARD TRASH APPROPRIATELY**

Do not use your yards as a place to store trash. Having unused vehicles or furniture creates a space for rodents to seek shelter. The same is true of yard waste. Schedule a bulky pick up or take yard clippings to the landfill. Maintaining a clean yard deprives rodents and other wildlife of a habitat and potential food sources.

- **PLACE TRASH CANS CURBSIDE THE NIGHT BEFORE COLLECTION**

Trash cans sitting curbside for longer than needed can attract rodents and other wild animals to your property. Trash cans should be placed curbside no earlier than the night before your collection day.

- **PICK UP AFTER YOUR DOG EVERY TIME**

Dog feces, serve as a meal for rodents. If you do not pick up after your dog, you are giving rodents an invitation to eat on your property.

- **PLACE GARBAGE IN APPROPRIATE CONTAINERS**

The cleaner we keep our neighborhoods, the less rodents we will see. Encourage others to not litter and to throw trash in appropriate containers, or take it home and put it in the trash there. Let's do our part to keep our City clean.



DEPARTMENT OF DEVELOPMENT SERVICES

PROPERTY MAINTENANCE STANDARDS

The City of Hartford Blight Remediation Team wants your help to make our City cleaner, greener and healthier for us all. To assist in your efforts, the Team has assembled an easy to use checklist of Property Maintenance Standards per the City of Hartford Municipal Code and Zoning Regulations for yard/lot and building maintenance.

Yard/Lot Maintenance

- No Pooling or Stagnant Water** - All premises shall be graded, drained, and maintained to prevent the erosion of soil and to prevent the accumulation of stagnant water thereon. Mun. Code § 9-93B(1)(a).
- Fences must be maintained** - Maintenance includes painting as needed, removal or covering of graffiti, and replacement or repair of fences as needed. Mun. Code § 9-93B(1)(c).
- No Weeds** - Grass, weeds or similar vegetation must be mowed and maintained on a regular basis. Maintenance includes the removal or replacement of dead or destroyed trees and shrubs. Property owner is responsible for maintaining grass and vegetation in planting strip between sidewalk and curb. Mun. Code § 9-93B(1)(d).
- Driveways** – Steps, walks, and driveways must be maintained to allow safe passage under normal use and weather conditions. Mun. Code § 9-93B(1)(e).
- No Litter, Trash, or Dumping** – No accumulation of trash, garbage, litter, debris, waste, or rubbish. Discarded or inoperable appliances, furniture, and machinery must be disposed of in compliance with local ordinances and state law. The parking or storage of inoperable vehicles is not permitted without a proper license. Mun. Code §§ 9-93B(1)(g); 9-93A(6).

DEPARTMENT OF DEVELOPMENT SERVICES

PROPERTY MAINTENANCE STANDARDS

Building Maintenance:

- ❑ **Wood/Painted Surfaces** – Exterior wood surfaces, other than decay-resistant woods, must be protected from the elements and decay by painting or other protective covering or treatment. Substantial peeling, flaking, and chipped paint must be removed and surfaces repainted. Mun. Code § 9-93B(2)(a).
- ❑ **No Graffiti** – Exterior surfaces, including fences, must be kept free of graffiti. Mun. Code §§ 9-93B(1)(c), 9-93B(2)(a).
- ❑ **Walls/Foundations** – Exterior walls and foundations must be maintained free from holes, breaks, and open cracks. Mun. Code §§ 9-93B(2)(a), 9-93B(2)(c).
- ❑ **Roofs** – Roofs and flashing must be sound, tight, and not have holes or other defects that admit rain. Roof tiles, shingles, and any other attachments must be properly attached and kept in sound condition. Tarps are permitted only temporarily while work is being performed. Mun. Code § 9-93B(2)(d).
- ❑ **Chimneys** – Chimneys must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(i).
- ❑ **Gutters** – Roof drains, gutters, and downspouts must be maintained and free from obstructions. Roof water cannot discharge onto your neighbor’s property. Mun. Code § 9-93B(2)(d).
- ❑ **Porches & Decks** – Exterior stairs, handrails, balconies, fire escapes, decks, and porches must be maintained structurally sound and safe. Mun. Code § 9-93B(2)(h).
- ❑ **Windows & Screens** – Windows must be kept in sound condition and weather-tight. No broken windows. Screens must be maintained and free from tears and large holes. Boarded up windows and doors are permitted only temporarily to secure property while work is being performed. Mun. Code §§ 9-93B(2)(j); 9-98.
- ❑ **No Rodents** – Yard, courts, and vacant lots shall be kept clean and free of rodent infestations. Buildings and structures must be maintained free of insect, vermin, pigeon, and rodent harborage and infestation. Mun. Code §§ 9-93B(1)(f); 9-93B(2)(k).



TAXES

OFFICE OF THE TAX COLLECTOR

IMPORTANT DATES AND PAYMENT INFORMATION

The Tax Collector's office is responsible for the collection of current and delinquent municipal taxes due on personal property, motor vehicle and real estate holdings. Motor vehicle tax bills are generated from the grand list set by the DMV on October 1st. **For example**, if your car is registered in Hartford on October 1, 2018, you will receive a July 2019 and January 2020 tax bill. However, if you registered a vehicle after October 2, 2018, a Supplemental bill will be issued and due January 2020.

TAX COLLECTOR OFFICE

550 MAIN ST. ROOM 106

860.757.9630

Tax Collector

Nancy S. Raich, CCMC

Hours of Operations:

Monday – Wednesday 8:15AM - 2:00PM
Thursday 8:15AM - 7:00PM
Friday 8:15AM - 2:30PM

Regular Real Estate Taxes

Interest accrues at 1.5% per month or 18% per year on delinquent balances

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due January 1st - Last day to pay is February 1st*

Elderly Real Estate Taxes (for approved applications only)

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due October 1st - Last Day to Pay is October 31st*
- 3rd Installment Due January 1st - Last day to pay is February 1st*
- 4th Installment Due April 1st - Last day to pay is April 30th*

Regular Motor Vehicle Taxes

Over \$100.00 billed in two installments

- 1st Installment Due July 1st - Last Day to Pay is August 1st*
- 2nd Installment Due January 1st - Last day to pay is February 1st*

Supplemental Motor Vehicle Taxes – Registered after October 2nd

- 1 Installment Due January 1st - Last day to pay is February 1st*

Vehicle Payment Method

DMV Clearance to Register Time (credit card fee)

- Cash, Credit Card Or Certified Funds 1 business day
- Credit card online 2 business days
- Check 10 business days wait until check clears



OFFICE OF THE TAX COLLECTOR

TAX DEFERMENT PROGRAM FOR ELIGIBLE RESIDENTS – DEADLINE JULY 1, 2020

Due to the COVID-19 pandemic, a tax deferment program has been put in place for the upcoming July tax bills.

This program will allow eligible taxpayers, businesses, nonprofits and residents who have suffered a significant adverse economic impact by COVID-19 and those that are providing relief to others significantly affected by the COVID-19 pandemic to defer up to ninety days the payment of real property, personal property and motor vehicles taxes. Normally, tax bills mailed in June each year are due by July 1st, with an interest-free grace period to the first business day in August. This program will extend the grace period up to 90-days.

Although tax bills due July 1, 2020, will still be mailed out in June 2020, as usual, an eligible taxpayer may pay the first installment any time between July 1, 2020 and October 1, 2020, without any interest penalty or late fee. Please note though that tax bills must either be received or have a valid United States Postal Service Postmark dated October 1, 2020, or earlier, to be considered on-time.

If tax bills are not paid by October 1, 2020, interest will be applied at the statutorily required interest rate of 1.5% per month, retroactive to July 1, 2020. The City of Hartford cannot waive or reduce interest once it is applied to tax bills and not receiving the tax bill does not invalidate the tax bill or the interest, therefore any resident or taxpayer who does not receive a tax bill should check for their tax bill online or email the Tax Office to request tax information.

APPLICATION FOR THE MUNICIPAL TAX RELIEF DEFERRAL PROGRAM ARE DUE NO LATER THAN JULY 1, 2020.

To apply visit www.hartford.gov/tax to download the application.



OFFICE OF THE TAX ASSESSOR

GENERAL INFORMATION & EXEMPTION PROGRAMS

550 MAIN ST. ROOM 108

860.757.9640

City Assessor

John S. Philip, CCMA II

Hours of Operations:

Monday – Wednesday	8:15AM - 2:00PM
Thursday	8:15AM - 7:00PM
Friday	8:15AM - 2:30PM

Assessment Appeal

- Real Estate & Business Personal Property
- Motor Vehicle

- The appeal must be filed, in writing, on or before February 20th. One successful appeal per 5 year revaluation cycle.
- Meetings held in September

Penalties

- Personal Property Declaration
- Income & Expense Statement – Rental Real Estate

- Failure to file by November 1 will result in a 25% penalty
- Failure to file by June 1 will result in a 10% penalty

Available Tax Relief and Exemption Programs

Elderly Homeowner Tax Relief - 65 or older or totally disabled

(1-4 Family home, primary residence)

- Application Period - Feb 1st – May 15th
- Must be submitted every two (2) years to maintain credit
- Income limit: \$50,350 for single, \$57,570 for married couple (adjusted annually)

Disability Tax Exemption

- Permanent total disability benefits under social security, federal, State or Local government retirement or disability plans
- Adapted Motor Vehicles
- Blind

- \$1,000 tax exemption off assessed value
- Assessment Exemption
- \$3,000 tax exemption off assessed value

CT Resident - Member of the Armed Forces

- Motor Vehicle Property Tax Exemption

- Must be filed annually by December 31st
- One (1) car tax exempt

Commercial Truck, Truck Tractor, Trailer or Semitrailer
(eligibility GVWR Greater than 26,000 lbs)

- Available for first 5 years on newly purchased vehicles

Blight Deferral Tax Program

- Rehabilitation tax deferral

OFFICE OF THE TAX ASSESSOR

MOTOR VEHICLE TAX BILL ADJUSTMENT INFORMATION

REGULAR MOTOR VEHICLES TAX BILLS cover motor vehicles registered prior to October 1st.

SUPPLEMENTAL MOTOR VEHICLE TAX BILL covers motor vehicles Registered after October 2nd.

If you no longer own the vehicle and did not transfer the plate to a replacement vehicle, you may be entitled to a tax credit. All documentation presented must be the original, clearly dated, signed (when necessary), and legible.

WHAT IF MY VEHICLE WAS	
SOLD	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none">• bill of sale with the year, make, model & VIN# and buyer's signature. No handwritten bill of sales will be accepted, or• new owner's registration or the new owners title with the year, make, model & VIN# of the vehicle, or• copy of your title showing transfer, or• letter from your insurance agent or company stating the date the insurance was cancelled, the reason for cancellation and the year, make, model & VIN# of the vehicle
TOTALED	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none">• letter from your insurance agent or company stating the date the vehicle was totaled, the date of the accident and the year, make, model & VIN# of the vehicle.• Dated receipt from junk dealer to whom the vehicle was sold and the year, make, model & VIN# of the vehicle.
REGISTERED OUT OF STATE	Copy of DMV cancellation of plate receipt and the original out of state registration OR title showing the year, make, model & VIN# of the vehicle
STOLEN	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none">• Letter from your insurance agent or company stating that vehicle was stolen and not recovered, date of theft and the year, make, model & VIN# of the vehicle.• copy of the police report stating that the vehicle was stolen and never recovered.
TAXED IN WRONG TOWN	<ul style="list-style-type: none">• Proof of residency prior to October 1 in form of either Residential Deed, Lease, or Voter identification card• Written correction from the Department of Motor Vehicles.
REPOSSESSED	Copy of DMV cancellation of plate receipt and any one of the following: <ul style="list-style-type: none">• Letter from the finance company stating the date vehicle was taken and that it was not redeemed by you and the year, make, model & VIN# of the vehicle.• Copy of bill of sale or auction papers that shows the year, make, model & VIN# of the vehicle and date of sale.



Neighborhood Street Repair Project

During the week of August 26, 2019, the City of Hartford’s Department of Public Works began repair work on some City streets. These locations were prioritized due to poor road conditions and proximity to schools, community centers and other public facilities. In the coming weeks, DPW will continue work on those remaining streets identified for repair.

Repair work will occur according to the following street groupings and order, and weather conditions will affect the length of the project.

On streets marked with an asterisk (*), repair will not occur on the whole street.		
Group 1	Remaining	
Maple Ave*	Durham St.	Plainfield St.*
Preston St.	Fales St.	Pomfret St.
Brown St.	Gilman St.	Redding St.
Linnmoore St.	Greenwich St.	Summit St.
Cromwell St.	Kensington St.*	Wayland St.
	Lenox St.	Winship St.

Work will begin at 7:00 AM (M – F) and will finish around 5:00 PM. If you are within the active work zone limits and park your car in your driveway at night, please be sure to move it prior to the 7:00 AM start time, so you don’t get blocked by the construction. Maple Avenue and Brown Street repairs may happen overnight to reduce traffic congestion.

If you have any questions regarding this notice or the road construction project, feel free to contact Keith Rapoza, Civil Engineer, Department of Public Works at 860-757-9984, or Janice Castle, Director of Community Engagement at 860-757-9525. Thank you for your patience and cooperation during this project.

Residents can submit potholes, sink holes, and other road conditions to Hartford 311 for repair. DPW will review all requests to determine future repairs.



SHOWING NEIGHBORHOOD PRIDE A RESIDENT GUIDE

The strength of our neighborhoods depends on the everyday quality of life for every resident. And while as a City, we have much work to do, it will only work if we all come together and hold each other — friends, family, customers and strangers alike — to a different set of expectations about how we treat this city, our property and our neighborhoods.

HERE ARE A FEW THINGS TO REMEMBER:

ILLEGALLY PARKED VEHICLES - It is unlawful to park on sidewalks or on lawn areas whether on the side of or front of a property. Parking on the wrong side of a street, facing opposite traffic or the odd/even side of a street according to the posted days, is also prohibited.

(Mun. Code §§ 22-24; 22-26(d). Zoning Reg. § 4.18.1.M.(1))



Parking on lawns

LOUD NOISE - It is unlawful for anyone to emit or cause to be emitted any noise beyond the boundaries of his/her premises that can be heard 100 feet from its source at day or night. Failure to comply can result in a \$90 fine, judge-ordered community service or jail sentence of up to 25 days. *(Mun. Code §§ 23; 1-8).*

LOITERING - It is unlawful for any person or group of persons to loiter (stand around, move slowly about, spend time idly, saunter, delay, linger or lag behind) the streets, sidewalks, crosswalks, walks in public parks or any other public area so as to prevent or block use by others. It is also unlawful to loiter on private property if ordered to stop by the property owner.

HOME AUTO REPAIR SHOPS - City of Hartford zoning regulation prohibits auto repair shops on residential property. Residents should refrain from auto repairs in driveways, front or side yards or on public roadways. Such activities are considered commercial uses and prohibited in residential areas. *(Zoning Reg. §§ 3.3.5.D; 3.3.5.E)*



DOG OWNER'S GUIDE

The City of Hartford would like to provide information to residents and visitors on some common Do's and Don'ts about their responsibilities as it relates to dog ownership.

Do's

- **License All Dogs Six Months or Older Annually**
CT General Statute (Sec. 22-238) requires that all dogs six months or older, except dogs kept under a kennel be licensed in the town clerk's office in the town of residency **on or before June 30th annually.**

\$8 - neutered male or spayed female \$19 - unneutered or unspayed female
- **Keep Dogs On A Leash. It's Required By Law** (*Hartford Municipal Code Sec. 6-2*)
Dogs must be leashed at all times including in City parks and must not be allowed to "play/run" unleashed. Keep your dog close, and act as a buffer between other people. **Violation of this ordinance will result in a \$50 fine.**
- **Pick Up Your Dog's Feces EVERY TIME!**
Picking up of dog feces is required at all times and a minor inconvenience in exchange for a pooch's unconditional love. Feces **MUST** be properly disposed in a baggie and can be thrown in any public waste receptacle. **Violation of this ordinance will result in a \$50 fine.**

Don'ts

- **Don't Let Your Dog Defecate or Urinate On Other People's Property**
Dogs must not be allowed defecate or urinate on other people's lawns, shrubs, trees, mailboxes, or any other piece of property. Clean up waste as it occurs, and always bring extra baggies.
- **Don't Allow Your Dog To Jump On Other Dogs**
This type of behavior could lead to injury, and not all canines enjoy this kind of interaction. Err on the side of caution.



HARTFORD POLICE DEPARTMENT

LOUD & UNNECESSARY NOISE ENFORCEMENT

The Hartford Police Department would like to remind all residents and visitors of the City of Hartford’s rules and regulations around noise and the impact it can have on quality of life. The department receives numerous calls and inquiries pertaining to noise disturbances from homes or vehicles with loud music, car mufflers, or other unnecessary sounds creating a discomfort or nuisance.

Noise is described as any emitted sound that is plainly audible at a distance of one hundred (100) feet from its source.



Property Owners

It is unlawful for any person in a residential, commercial or industrial zone to emit or cause to be emitted any noise beyond the boundaries of his/her premises in excess of the noise levels established under City Ordinance (C.O.23-3)

Motor & Recreational Vehicle Owners

It is unlawful for any person to at any time sound any horn or other audible signal device of a motor vehicle, unless it is necessary as a warning to prevent or avoid a traffic accident. (C.O. 23-4)



No motor or recreational vehicles shall emit noise from a loud amplification device or similar equipment plainly audible at a distance of one hundred (100) feet from such vehicles. (C.O. 23-5)

Penalties for Violations

If convicted of violating this ordinance, a person or persons involved can be subject to community service, a fine up to ninety dollars (\$90.00) or up to twenty-five (25) days in jail. (C.O. 23-8)

Community Service Bureau



HARTFORD POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

Blue Hills

Pending

Upper Albany

Brian Ufferflge

O: 860-757-4374

C: 959-282-5326

UFFEB001@hartford.gov

West End/WECA

Joseph Sherbo

O: 860-757-4483

C: 860-305-5998

SHERJ003@hartford.gov

Asylum Hill

Cesidio Palmieri

O: 860-757-4233

C: 959-282-5138

PALMC002@hartford.gov

Frog Hollow

Steven Pino

O: 860-757-4347

C: 959-282-2158

Steven.Pino@hartford.gov

Parkville

Adnan Hodzic

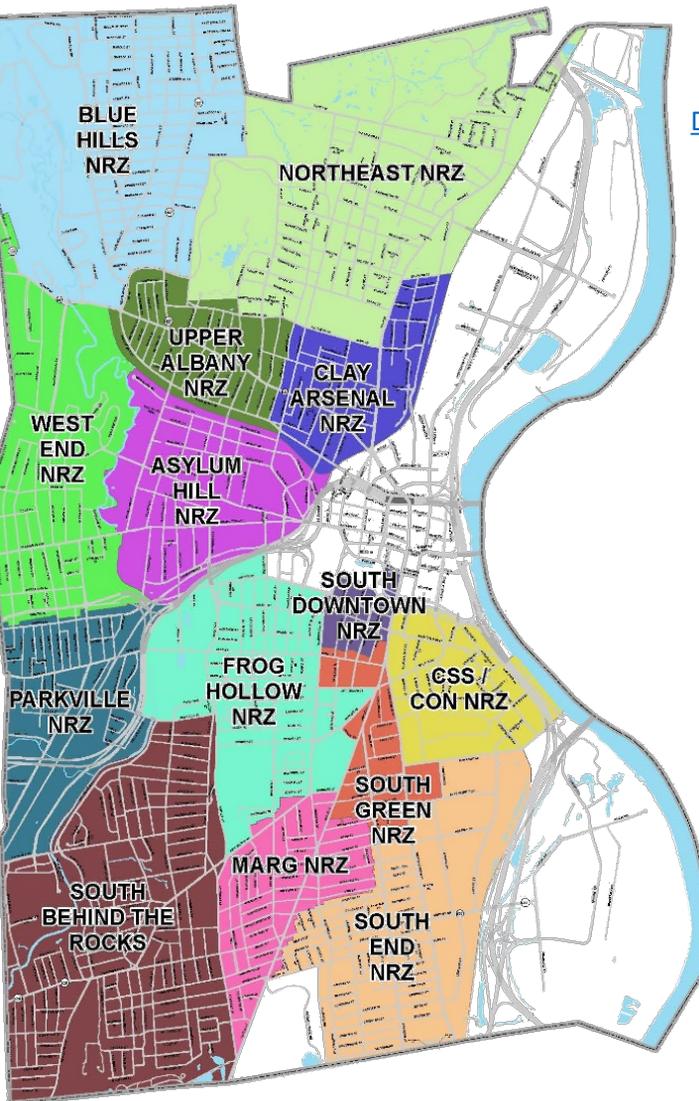
O: 860-757-4045

C: 959-282-2291

VERRM001@hartford.gov

Behind The Rocks

Pending



Southwest

Karina Salcedo

O: 860-757-4591

C: 959-282-2092

ksalcedo@hartford.gov

South End

Pending

Northeast

Daniel Freeman

O: 860-757-4118

C: 959-282-5236

Daniel.Freeman@hartford.gov

Clay Arsenal

Carlos Montanez

O: 860-757-4313

C: 959-282-5566

MONTC003@hartford.gov

South Downtown

Adam Demaine

O: 860-757-4458

C: 860-306-3933

DEMAA001@hartford.gov

Sheldon/Charter Oak

Anthony Gaudino

O: 860-757-4310

C: 959-282-2262

GAUDA001@hartford.gov

South Green

Jeffrey Gonzales

O: 860-757-4006

C: 959-282-2579

GONZJ0122@hartford.gov

Maple Avenue/MARG

Pending

Faith Based Officer

Jonathan Rowe

O: 860-757-4419

C: 959-282-5146

ROWEJ001@hartford.gov



CONGRATULATIONS TO OUR CHIEF AND FIRE DEPARTMENT FIRST INTERNATIONAL ACCREDITED CAREER DEPARTMENT IN NEW ENGLAND



On Tuesday, March 3rd, 2020, the Commission on Fire Accreditation International (CFAI) confirmed the Hartford Fire Department as an internationally accredited fire department, making it the first internationally accredited career fire department in New England. Internationally accredited departments are “often described as being community-focused, data-driven, outcome-focused, strategic-minded, well organized, properly equipped, and

properly staffed and trained.” There are approximately 26,000 fire departments in the United States, and only 87 are both internationally accredited and hold an ISO Class 1 designation, as the Hartford Fire Department does.

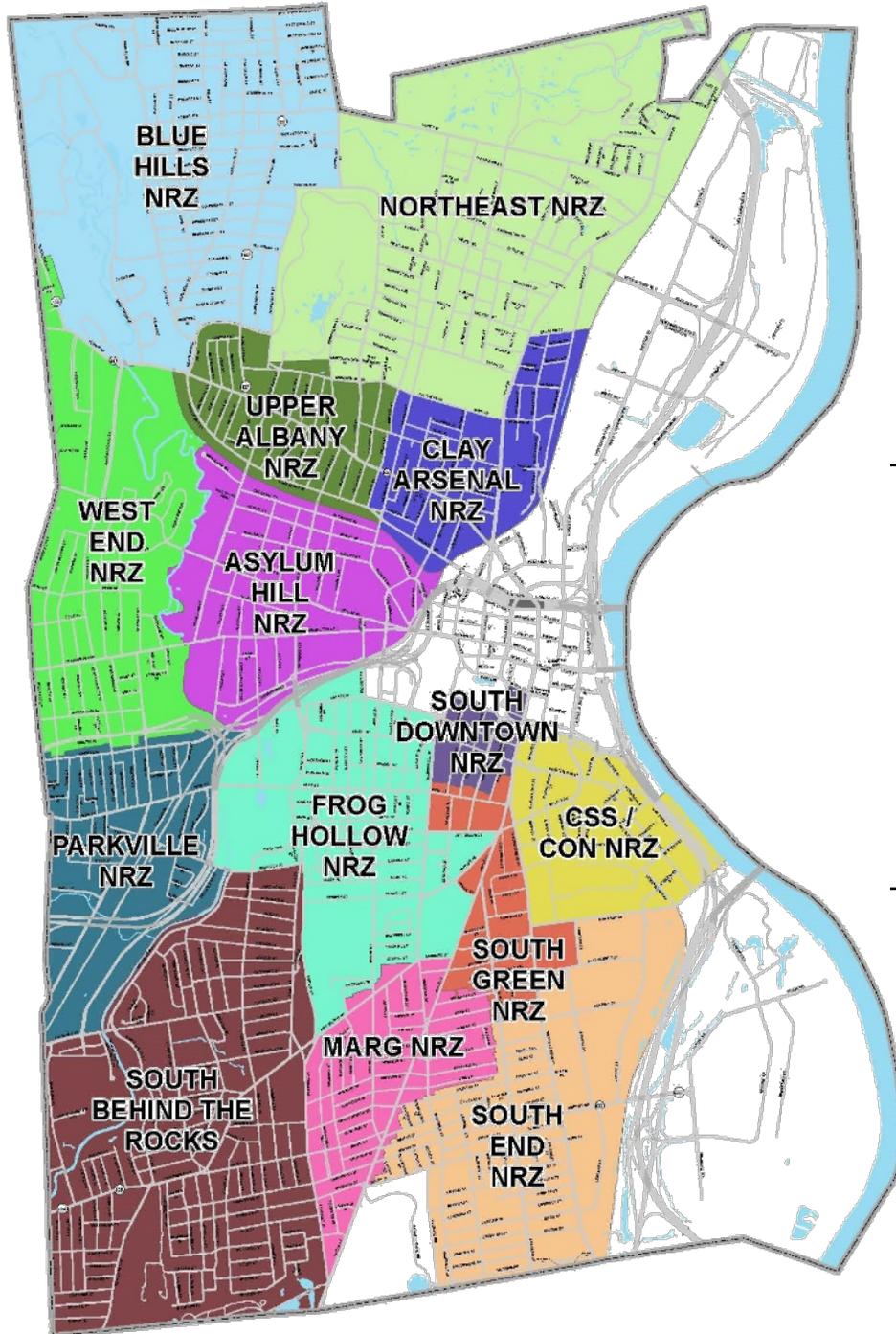
“The men and women of the Hartford Fire Department are exceptional public servants, and this designation is a testament to their excellence and professionalism,” said Mayor Luke Bronin. “The process of earning international accreditation is long and thorough, and it required both a great deal of self-assessment and holding up to stringent scrutiny from external assessors. We are always grateful for the extraordinary work our Fire Department does, and today we are particularly proud of them. I want to thank the Center for Public Safety Excellence and the Commission on Fire Accreditation International for their careful work to assess and ultimately accredit the Hartford Fire Department. I also want to recognize Chief Freeman, whose leadership and vision have been essential, and who has brought a very high level of rigor to the Hartford Fire Department.”

“The Hartford Fire Department has worked together for several years to earn this coveted milestone,” said Fire Chief Reginald D. Freeman. “Numerous current and former members of the department have contributed their time, dedication, and commitment to this process. It is truly my honor and privilege to lead such an exceptional group of men and women and this achievement is a testament to their constant commitment to the pursuit of excellence and resiliency. I want to thank Mayor Bronin for his consistent support of the Hartford Fire Department over the last four years, which has been crucial to earning accreditation.”

The accreditation process involved the assessment of ten categories that cover the breadth of fire and emergency service operations, including: Governance and Administration, Assessment and Planning, Goals and Objectives, Financial Resources, Programs, Physical Resources, Human Resources, Training and Competency, Essential Resources, & External Systems Relationship.



FIRE DEPARTMENT SPECIAL SERVICES UNIT



Captain Mario Oquendo Jr.

O:860-757-4521

OqueM001@hartford.gov

NRZ Assignments

- Maple Ave/MARG
- Sheldon/Charter Oak
- South End
- South Green
- Southwest/Behind the Rocks

Lieutenant Felicia Graves

O: 860-757- 4525

GRAVF001@hartford.gov

NRZ Assignments

- Blue Hills
- Clay Arsenal
- Northeast
- Upper Albany

Lieutenant Jesus Lopez

O: 860-757-4523

LOPEJ001@hartford.gov

NRZ Assignments

- Asylum Hill
- Frog Hollow
- Parkville
- South Downtown
- West End

FIRE DEPARTMENT – SPECIAL SERVICES PROGRAMS

The Special Services Unit facilitates many Community Programs such as:

- **Public Fire and Life Safety Education** - Provided to daycares, schools, senior centers, businesses, community and faith based organizations.
- **Community Relations/ Liaison Officers** - Acts as intermediary between the Fire Department and the Community.
- **Fire Relocation** - Assists victims of fire and other natural disasters in relocation and refers to appropriate agencies.
- **Fire Cadet Program** - A paid part time position for young men and women between the ages of 16-24 years of age prepare for a career in the fire service with the Hartford Fire Department.
- **Fire Explorer Program** - A volunteer program for young men and women between the ages of 14-21 years of age who want to learn about the fire service.
- **Community Emergency Response Team (CERT)** – Training citizens in basic disaster response skills and emergency preparedness incidents within the community.
- **Smoke Alarm Program** - Provides smoke alarms to one, two and owner - occupied three family dwellings in the City of Hartford.
- **Youth Fire Setter Intervention Program** - Identifies youth with fire setting tendencies and offers specialized fire safety programs and/or refers to other agencies.
- **Fire Fighter Recruitment** - Attends schools and career fairs to interest future Fire Fighters, Fire Explorers and Fire Cadets.
- **Child Passenger Safety Technician Program** - Installs child passenger safety seats and educates the community on their proper use.
- **Emergency Preparedness Program** - Educates on emergency/disaster preparation skills.

Please call 860-757-4520 for additional information on any program listed.



FIRE DEPARTMENT SAFE GRILLING PRACTICES

As warm weather approaches, the City of Hartford Fire Department encourages everyone to follow safe grilling practices to protect yourself, your family and your home.

Top 10 Barbecue Fire Safety Tips:

1. Keep your grill at least 10 feet away from your house. Farther is even better. This includes portions attached to your house like carports, garages and porches. Grills should not be used underneath wooden overhangs either, as the fire could flare up into the structure above. This applies to both charcoal and gas grills.
2. Clean your grill regularly. If you allow grease and fat to build up on your grill, they provide more fuel for a fire. Grease is a major source of flare ups.
3. Check for gas leaks. You can make sure no gas is leaking from your gas grill by making a solution of half liquid dish soap and half water and rubbing it on the hoses and connections. Then, turn the gas on (with the grill lid open.) If the soap forms large bubbles, that's a sign that the hoses have tiny holes or that the connections are not tight enough.
4. Keep decorations away from your grill. Decorations like hanging baskets, pillows and umbrellas look pretty AND provide fuel for a fire. To make matters worse, today's decor is mostly made of artificial fibers that burn fast and hot, making this tip even more important.
5. Keep a spray bottle of water handy. That way, if you have a minor flare-up you can spray it with the water to instantly calm it. The bonus of this tip is that water won't harm your food, so dinner won't be ruined!
6. Keep a fire extinguisher within a couple steps of your grill. And KNOW HOW TO USE IT. If you are unsure how to use the extinguisher, don't waste time fiddling with it before calling 911. Many fire deaths occur when people try to fight a fire themselves instead of calling for expert help and letting the fire department do its job.
7. Don't turn on the gas while your grill lid is closed. NEVER do this. It causes gas to build up inside your grill, and when you do light it and open it, a fireball can explode in your face.

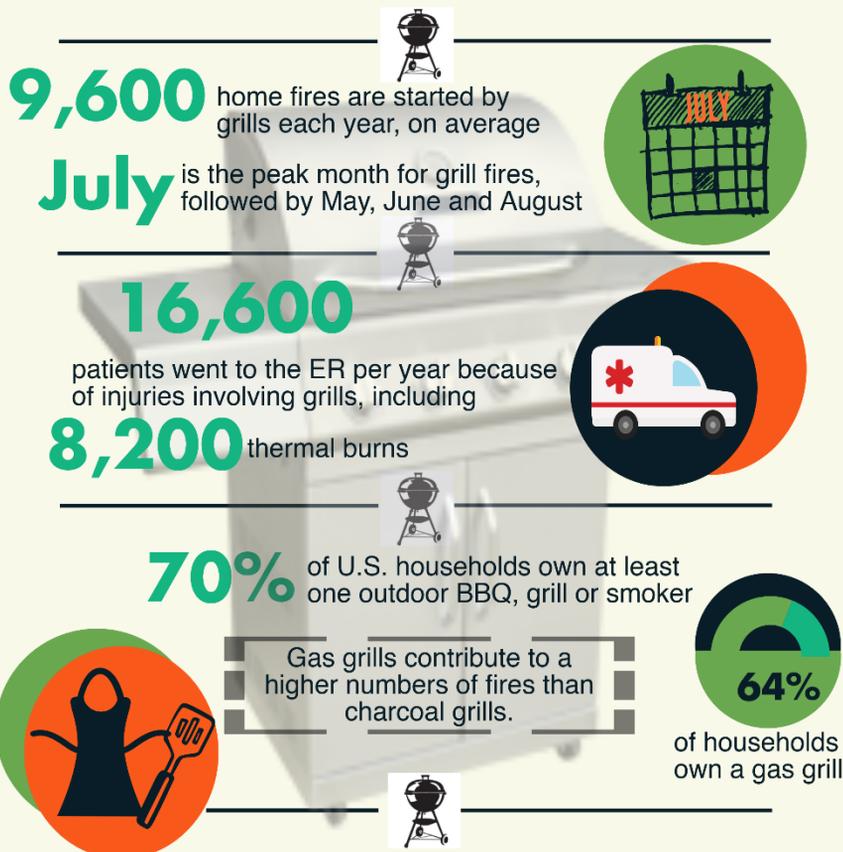


FIRE DEPARTMENT – SAFE GRILLING PRACTICES

Top 10 Barbecue Fire Safety Tips - Continued:

8. Never leave a grill unattended. Fires double in size every minute. Plan ahead so that all of your other food prep chores are done and you can focus on grilling.
9. Don't overload your grill with food. This applies especially fatty meats. The basic reason for this tip is that if too much fat drips on the flames at once, it can cause a large flare-up that could light nearby things on fire.
10. Never use a grill indoors. People often think it will be safe to use a grill, especially a small one, indoors. NOT TRUE. In addition to the fire hazard, grills release carbon monoxide, the deadly colorless, odorless gas. That gas needs to vent in fresh air or it can kill you, your family and pets.

GRILLING STATISTICS from **NFPA**



Sources:
HPBA's "State of the Barbecue Industry" consumer survey
NFPA's 2018 "Research Fact Sheet"



Special Services Unit



FIRE DEPARTMENT ESCAPE PLANNING

GET OUT SAFELY

More than 3,500 Americans die each year in fires, and approximately 18,300 are injured. Deaths resulting from failed emergency escapes are particularly avoidable.

The Hartford Fire Department and the United States Fire Administration (USFA) believe that having a sound escape plan will greatly reduce fire deaths and protect you and your family's safety if a fire occurs.

HAVE A SOUND FIRE ESCAPE PLAN

In the event of a fire, remember - time is the biggest enemy and every second counts! Escape plans help you get out of your home quickly. In less than 30 seconds a small flame can get completely out of control and turn into a major fire. It only takes minutes for a house to fill with thick black smoke and become engulfed in flames.

SPECIAL CONSIDERATIONS

- Clear the area around trash, flammables and decorative materials. **NEVER BLOCK YOUR EXITS!**
- Practice Escaping From Every Room in the Home
- Practice escape plans every month.
- The best plans have two ways to get out of each room
- Immediately Leave the Home
- When a fire occurs, do not waste any time saving property.
- Take the safest exit route, but if you must escape through smoke, remember to crawl low, under the smoke and keep your mouth covered. (The smoke contains toxic gases which can disorient you or, at worst, overcome you.)
- Never Open Doors That Are Hot To the Touch
- Designate A Meeting Place Outside and Take Attendance
- Meeting place should be a location away from the home
- Designate one person to go to a neighbor's home to phone the fire department.

GET OUT & STAY OUT

Remember to escape first, and then notify the fire department by calling 911 or proper local emergency number in your area. Never go back into a burning building for any reason. Teach children not to hide from firefighters. If someone is missing, tell the firefighters. They are equipped to perform rescues safely.

Finally, having working smoke alarms installed on every level of your home dramatically increases your chances of survival. Smoke alarm batteries need to be tested every month and changed with new ones at least once a year. Also, consider replacing the entire smoke alarm every ten years, or as the manufacturer guidelines recommend.



FIRE DEPARTMENT UNDERSTANDING RENTERS INSURANCE

RENTERS INSURANCE is insurance that pays you if your personal property is damaged or stolen. Renters insurance can cover fire and smoke damage, theft, vandalism, damage from windstorms and hail, damage from explosions, water damage from plumbing issues, and many other hazards.

WHO SHOULD GET RENTERS INSURANCE?

Everyone who rents and has personal property such as TV's, furniture, clothing, jewelry, electronics, etc., should consider purchasing Renters Insurance.

WHERE CAN I GET RENTERS INSURANCE?

Renters insurance is as easy to purchase up as car insurance and it may be offered by your current insurance carrier. Shop around. Ask questions. Protect your personal property.

WHY SHOULD I GET RENTERS INSURANCE?

Renters should protect their belongings in the event of a fire or other events resulting in the loss or damage of personal property. If a fire occurs in your apartment complex, even though it may not be in your rental unit, the fire, the heat, water, and/or smoke may destroy your personal property. Having insurance can be the quickest way to restore the items loss or damaged.

WHEN SHOULD I GET RENTERS INSURANCE

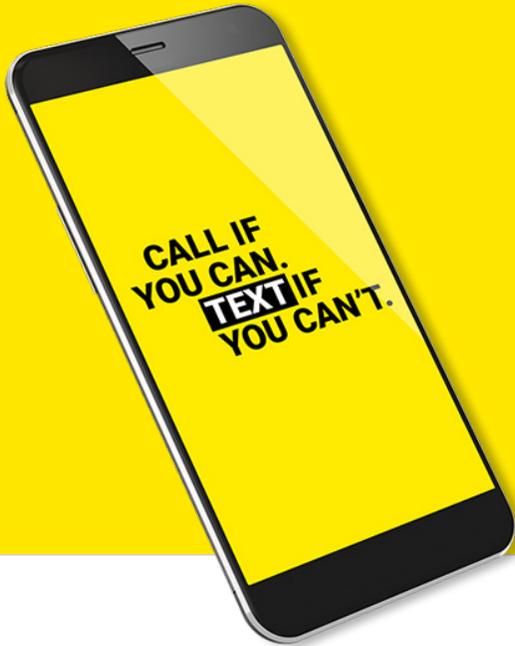
Renters should purchase insurance after signing a lease and make it effective on move in day and through the life of the lease.

HOW MUCH DOES RENTERS INSURANCE COST

Renters insurance is relatively inexpensive. To protect your personal property, insurance could be as low as \$12 a month. Shop around to find the best fit.

For further information, please call the Hartford Fire Department, Special Services Unit at 860-757-4520.

911



NEED 9-1-1? CALL IF YOU CAN. TEXT IF YOU CAN'T.

Text-to-911 is now available in Connecticut. If you need help, but can't safely speak on the phone or are unable to speak, use your mobile phone to send a text message to 9-1-1.

When to use it

Calling is the best and fastest way to reach 9-1-1. But you should text if:



You're deaf, hard of hearing, or have a speech disability.



You're in a situation where it's not safe to call 9-1-1 for help.



You're having a medical emergency and cannot speak on the phone.

How it works

1. Enter the numbers 911 in the "To" field
2. Text the exact location of the emergency
3. Briefly describe what kind of help you need
4. Push the "Send" button
5. Respond to any questions
6. Follow instructions
7. If you're driving, pull over when it's safe. Do not text and drive!

Answers to Frequently Asked Questions about Text-to-911

Q: Can I include photos or video in my message?

A: No. Photos and videos cannot be sent to 9-1-1 at this time.

Q: Can I send 9-1-1 a text message in Spanish?

A: No. At this time, 9-1-1 can only receive text messages in English.

Q: Can I send a group text to 9-1-1 and another person?

A: No. Messages sent to 9-1-1 cannot include other people.
If you include 9-1-1 on a group text, it may not be received.

Q: What should I do if I don't receive a response?

A: If Text-to-911 is temporarily unavailable, you should receive a message indicating this, plus instructions on how to contact 9-1-1 by other means.
If you do not receive any replies from 9-1-1, try to contact 9-1-1 another way.

Q: I accidentally sent a text to 9-1-1. What should I do now?

A: Text-to-911 is for use in an emergency only. If you accidentally send a message to 9-1-1, send a reply indicating that you have made a mistake, there is no emergency and you are not in danger. Promptly answer any questions so we can determine that 9-1-1 is not actually needed. Intentional misuse of 9-1-1 is a punishable offense.

Q: Where does a text message to 9-1-1 go?

A: Similar to 9-1-1 calls, texts to 9-1-1 are routed to one of Connecticut's 100+ public safety answering points (PSAPs). All PSAPs (9-1-1 call centers) are operated on a 24-hour basis, receive 9-1-1 calls and texts and dispatch emergency response services.

Q: Do I have to provide my exact location when I send a text to 9-1-1?

A: Yes. Text-to-911 location information is not equal to current voice call location technology. In order to get help, you need to provide your exact location.

Q: Can I send a text to 9-1-1 from any mobile device?

A: No. In order to use Text-to-911, the mobile device you are texting from requires a mobile phone number with a wireless carrier that will allow the device to send and receive text messages.



EMERGENCY SERVICES & TELECOMMUNICATIONS HOME SECURITY/ALARM REGISTRATION

The City of Hartford Department of Emergency Services & Telecommunications would like to remind owners and operators of Alarm Systems, both residential and business, of the necessity to register all Alarm Systems, to include security and fire. Per the City of Hartford Municipal Ordinance Section 25-14, all alarm owners or operators **must** obtain, complete and return with payment, an Alarm Permit Application **prior to** the installation of an Alarm System.

To register an alarm visit www.Hartford.gov/emergency-services and click on **Alarm Registration Application**.

Completed Alarm Permit Application Forms can be mailed with a **\$25.00** check or money order payable to:

**City of Hartford
Department of Emergency Services & Telecommunications
Alarm Ordinance Division
253 High Street
Hartford, CT 06103**

Failure to Register an Alarm will Result in a Ninety-Nine (\$99.00) Dollar Fine

PENALTIES

For alarm users who have not registered their systems, a ninety-nine dollar (\$99.00) fine will be imposed. In addition to the non-registration fee, any user of a non-permitted Alarm System will be subject to a citation and assessment of a one hundred dollar (\$100.00) fine for each offence of a false alarm dispatch.

The total fine for an alarm user who has not registered their system and who has had a false alarm occurrence is one hundred ninety-nine dollars (\$199).

SOCIAL DISTANCING AT HARTFORD PARKS & TRAILS

DO

- ✓ Visit parks that are close to home
- ✓ Prepare before you visit a park or trail
- ✓ Stay at least 6' from others ("social distancing")
- ✓ Play it safe around and in swimming pools. Maintain distance from others
- ✓ Follow new social distancing policies at golf courses

DON'T

- ✗ Visit parks if you are sick or were recently exposed to COVID-19
- ✗ Visit crowded parks
- ✗ Use playgrounds
- ✗ Participate in organized activities or sports



Please refer to the CDC guidelines or contact the City of Hartford directly if you require any further assistance



CITY PARKS & PARKETTES

Hartford has 46 parks and parkettes that serve as valuable amenities for the City’s residents, businesses, and visitors to the capital City. They range from large parks like Bushnell, Pope, Keney, Colt and Goodwin to small neighborhood parks and greens like Campfield Green and Franklin Square Park. Six of Hartford’s parks are on the National Register of Historic Places: Bushnell Park, Keney Park, Colt Park, Elizabeth Park, Sigourney Park, and Charter Oak Landing. Hartford also has the nation’s first publicly-funded municipal park, Bushnell Park (1854), and the first municipal rose garden in Elizabeth Park.

BUSHNELL PARK - located in the heart of downtown Hartford, features an historic carousel and numerous monuments such as the Corning Fountain. Bushnell Park is the site of many major events each year, including the Greater Hartford Festival of Jazz and the Hartford Marathon.



COLT PARK - The 114 acre park was established from the former Armsmead Estate of Samuel Colt and Elizabeth Jarvis Colt, which was gifted to the city upon Elizabeth’s death in 1905. Today the park is home to playscapes, a swimming pool and splash pads, sports fields, Dillon Stadium and historical buildings. Colt Park was listed on the National Register of Historic Places on June 8, 1976.



ELIZABETH PARK - Opened in 1897, Elizabeth Park is the horticultural gem of the Hartford park system, with its many gardens, sweeping vistas, notable trees, and greenhouses. It is home to the first public rose garden (1904) in the country. Elizabeth Park has tennis and basketball courts, ball fields, a playground, lawn bowling courts, and walking paths. The Pond House Cafe, located within the park, is open to the public for lunch and dinner, and has a take-out window in season.

GOODWIN PARK – The 237 acres, is located in the south end of Hartford and extends into the town of Wethersfield. The Park was designed by Frederick Law Olmsted (April 26, 1822 – August 28, 1903) who was an American landscape architect, journalist, social critic, and public administrator. Some of the features at Goodwin Park are tennis courts, basketball courts and a softball diamond, Pond House, playscape and spray pad for the children, fitness circuit and two trails, an Olympic size pool and picnic areas.

CITY PARKS & PARKETTES

KENEY PARK - one of the largest public parks in New England with 693.6-acres. The park's natural look was designed as a series of typical regional landscapes, including meadows and forests. The 18-hole Keney Park Golf Course was designed by Devereux Emmet and opened for play in 1927. The course and clubhouse were renovated by the City beginning in 2014, and the course is now rated by Golfweek Magazine and the second best public golf course in Connecticut.



POPE PARK - donated to the City of Hartford by industrialist Colonel Albert Pope for his employees and City residents to enjoy games, walking and out-of-door activities. It was designed by the Olmsted Brothers Landscape Architects in 1898. The Park is 79 acres in size and has two athletic fields, a recreation center, a pond, basketball courts and other amenities. The existing little league field is set for replacement in 2019.



RIVERSIDE PARK - a bustling Connecticut River park with a boathouse and banquet hall, a boat launch, picnic facilities, trails and playgrounds. The park also has a cricket field, an adventure challenge course and fishing access to the Connecticut River. Originally designed by the Frederick Law Olmsted firm in 1899, the park has undergone significant changes over the years as a result of the filling of wetlands and construction of the interstate highway. Fishing is permitted at Riverfront, Riverside and Charter Oak Parks during the fishing season as established by the State of Connecticut.

SIGOURNEY SQUARE PARK - a square block that was conceived with a simple "X" walk pattern connecting its four corners and was listed on the National Register of Historic Places as a historic district on January 16, 1979. Sigourney Square was originally part of the old Town Farm area, a forgotten burial ground of forty-nine smallpox victims buried in 1872. In 1872 the City extended the street north beyond Ashley to Sargeant and named it Sigourney Street commemorating Lydia Sigourney of Hartford, "America's first professional woman author". The park hosts a splashpad, playscape, basketball courts and picnic tables.

Other parks and parkettes include: Bond Street Parkette, Forster Heights, George Day Park , Rice Heights, Pulaski Mall, Porter Park, Lozada Park, Buckingham Park Square, Marcus Garvey, Roberta Jones, Gaudette and Turning Point.

To learn more about Hartford's parks and parkettes, visit www.Hartford.gov/parks, or follow "A View from the Parks", the Park and Recreation Advisory Commission Facebook Page. Be sure to "follow" or "like".



PUBLIC GOLF COURSES

GOODWIN GOLF COURSE

The 27-hole facility, which dates back to 1906, has recently reopened and is now thriving on the strength of \$1 million in improvements made by the city since 2013. The course is home to a nine-hole North Course and an 18-hole South Course, as well as an accessible practice area and driving range for its golfers.

Visit <https://www.goodwinparkgolfcourse.com/> for more information



KENEY PARK GOLF COURSE

The 18-hole Keney Park Golf Course was designed by Devereux Emmet, with the first 9 holes opening in 1927. The back-nine at Keney Park opened in 1930 and was designed by Robert “Jack” Ross, an engineer for the City of Hartford.



The Keney Park Golf Course is an 18-hole championship course that plays to a par of 70. The course is a great representation of 1920's era architecture, and will have many unique features to enhance your enjoyment of a round of golf. Be prepared for some funny bounces and opportunities for great recovery shots.

The full-scale restoration of Keney Park Golf Course includes completely renovated tee boxes, fairways, greens and bunkers, as well as an updated clubhouse. Visit <https://www.keneyparkgolfcourse.com/> for more information.

Student Meals Pick-up Locations

Centros de distribución de comidas para estudiantes

Starting on Monday, March 23, we will implement the following changes to student meal delivery:

- Meals will be distributed on Mondays, Wednesdays, and Fridays, from 9:00 AM to 12:00 PM
- On Mondays and Wednesdays, two days of meals will be provided. On Fridays, three days of meals will be provided.
- Distribution will occur at 17 school locations in Hartford. The full list of locations is below.
- Meals will be distributed frozen with heating instructions in English and Spanish. They should be taken home and cooked or refrigerated quickly.

Any child 18 and under can receive meals. Questions? Call 860-695-8490.

For the safety of all, we ask that families practice social distancing at meal sites, avoid close contact, and wash hands upon returning home.

ZONE	SCHOOL	ADDRESS	Monday/Wednesday/Friday
1	Achievement First	305 Greenfield Street	9:00 AM - 12:00 PM
	Classical Magnet School	85 Woodland Street	9:00 AM - 12:00 PM
	Rawson School	260 Holcomb Street	9:00 AM - 12:00 PM
	Weaver High School	415 Granby Street	9:00 AM - 12:00 PM
2	Global Communications Academy	85 Edwards Street	9:00 AM - 12:00 PM
	SAND School	1750 Main Street	9:00 AM - 12:00 PM
	Wish Museum School	350 Barbour Street	9:00 AM - 12:00 PM
3	Hartford Public High School	55 Forest Street	9:00 AM - 12:00 PM
	Kennelly School	180 White Street	9:00 AM - 12:00 PM
	Moylan School—ELAMS	101 Catherine Street	9:00 AM - 12:00 PM
	Parkville Community School	47 New Park Avenue	9:00 AM - 12:00 PM
	Sanchez School	176 Babcock Street	9:00 AM - 12:00 PM
4	Bellizzi School	215 South Street	9:00 AM - 12:00 PM
	Betances Early Reading School	42 Charter Oak Avenue	9:00 AM - 12:00 PM
	Burr School	400 Wethersfield Avenue	9:00 AM - 12:00 PM
	Hartford Magnet Trinity College Academy	53 Vernon Street	9:00 AM - 12:00 PM
	MD Fox School	470 Maple Avenue	9:00 AM - 12:00 PM

A partir del lunes 23 de marzo, implementaremos los siguientes cambios en la entrega de comidas para estudiantes:

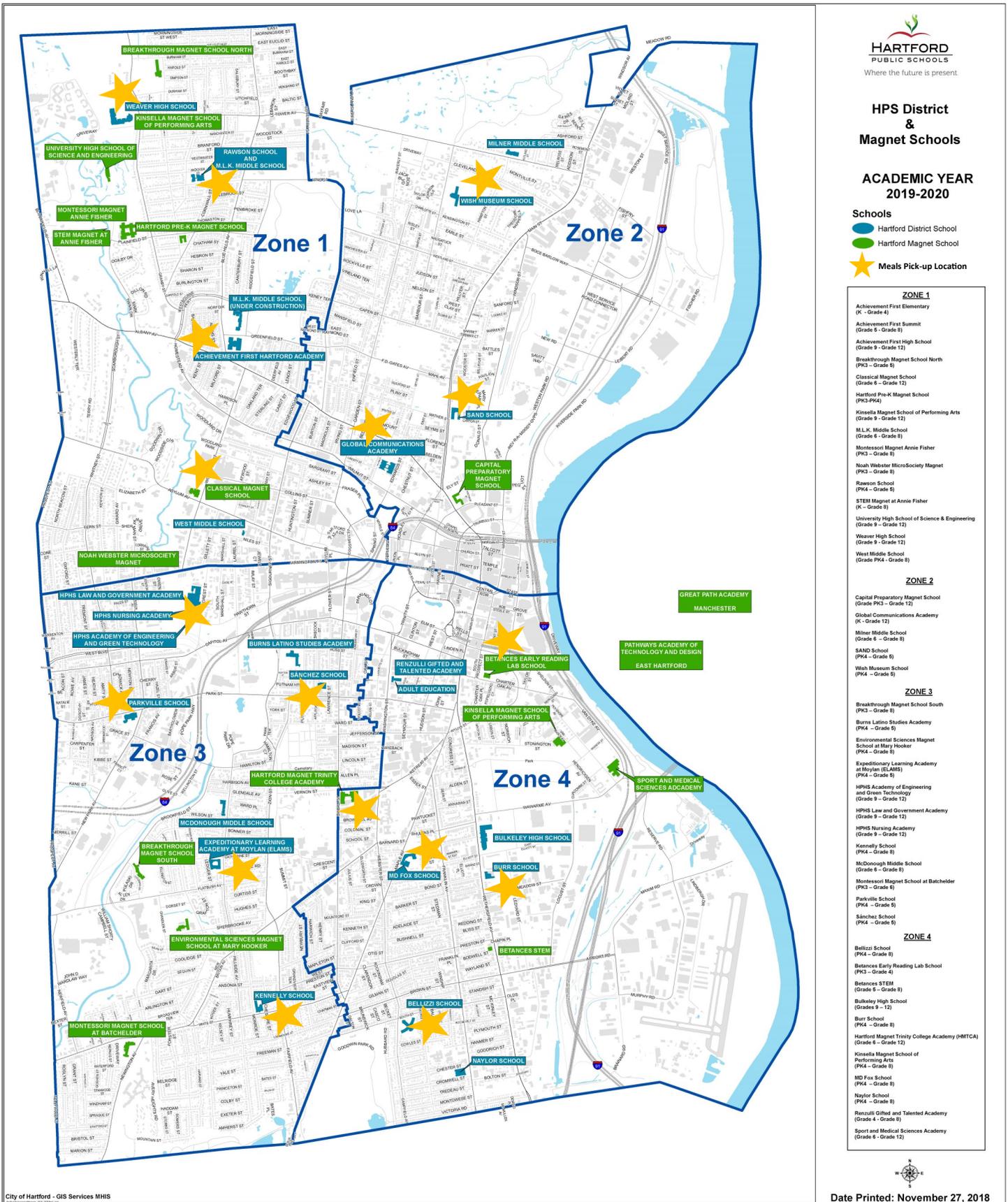
- Las comidas se distribuirán los lunes, miércoles y viernes de 9:00 a.m. a 12:00 p.m.
- Los lunes y miércoles se proporcionarán dos días de comidas. Los viernes se proporcionarán tres días de comidas.
- La distribución ocurrirá en 17 ubicaciones escolares en Hartford. La lista completa de ubicaciones está a continuación.
- Las comidas se distribuirán congeladas con instrucciones de calentamiento en inglés y español. Deben llevarse a casa y cocinarse o refrigerarse rápidamente.

Todos los niños de 18 años y menores de 18 años pueden recibir comidas. ¿Preguntas? Llama al 860-695-8490.

La seguridad de todos, pedimos que las familias practiquen el distanciamiento social en los sitios de comidas, eviten el contacto cercano y se laven las manos al regresar a casa.

Student Meals Pick-up Locations

Centros de distribución de comidas para estudiantes



Monday, Wednesday & Friday/Lunes, Miércoles y Viernes
9:00 AM - 12:00 PM

HARTFORD PUBLIC LIBRARY SUMMER PROGRAMS

Stay connected to find out about our summer happenings!

e-News

LIBRARY
e-NEWS
Sign Up Now



Sign up at [hplct.org](https://www.hplct.org)
for weekly
e-Newsletters to
receive program
updates

hplct.org



Visit our "Programs
and Exhibits" page
for up to date
programming:
[https://www.hplct.
org/classes-seminars-
exhibits](https://www.hplct.org/classes-seminars-exhibits)

@hplct



Follow us on social
media!
Facebook,
Instagram & Twitter
for programming
updates



Visit [hplct.org](https://www.hplct.org) or call 860-695-6337 for more information



HAVE A SUMMER ADVENTURE WITH HARTFORD PUBLIC LIBRARY

We have fun for
everyone,
birth to infinity!
There will be programs,
activities, and prizes!

Read, write, color,
draw, and explore
this summer with HPL
right at your side!

SUMMER ADVENTURE IS
WAITING FOR YOU AT HPL,
A PLACE LIKE NO OTHER...

Imagine your Story @ HPLCT

CONTACT US AT: 860-695-6330
OR VISIT OUR
WEBSITE: WWW.HPLCT.ORG
FOR MORE INFORMATION.



 **Hartford
Public Library**
A place like no other.



ART, MUSIC + CULTURE IN THE CAPITAL CITY

SUMMER IN THE CITY

PRESENTED BY



OUR FESTIVALS MAY LOOK
DIFFERENT THIS YEAR,
BUT WE'RE STILL
CELEBRATING
THROUGH ART, MUSIC AND CULTURE!



Visit SummerInHartford.com
or find us @SummerInHartford
for virtual arts and musical
experiences all summer long.



Summer in the City is a partnership program of:



GREATER HARTFORD
ARTS COUNCIL





Home to a collection of
nearly 50,000 works of art,
spanning 5,000 years.

WADSWORTH WELC♥ME

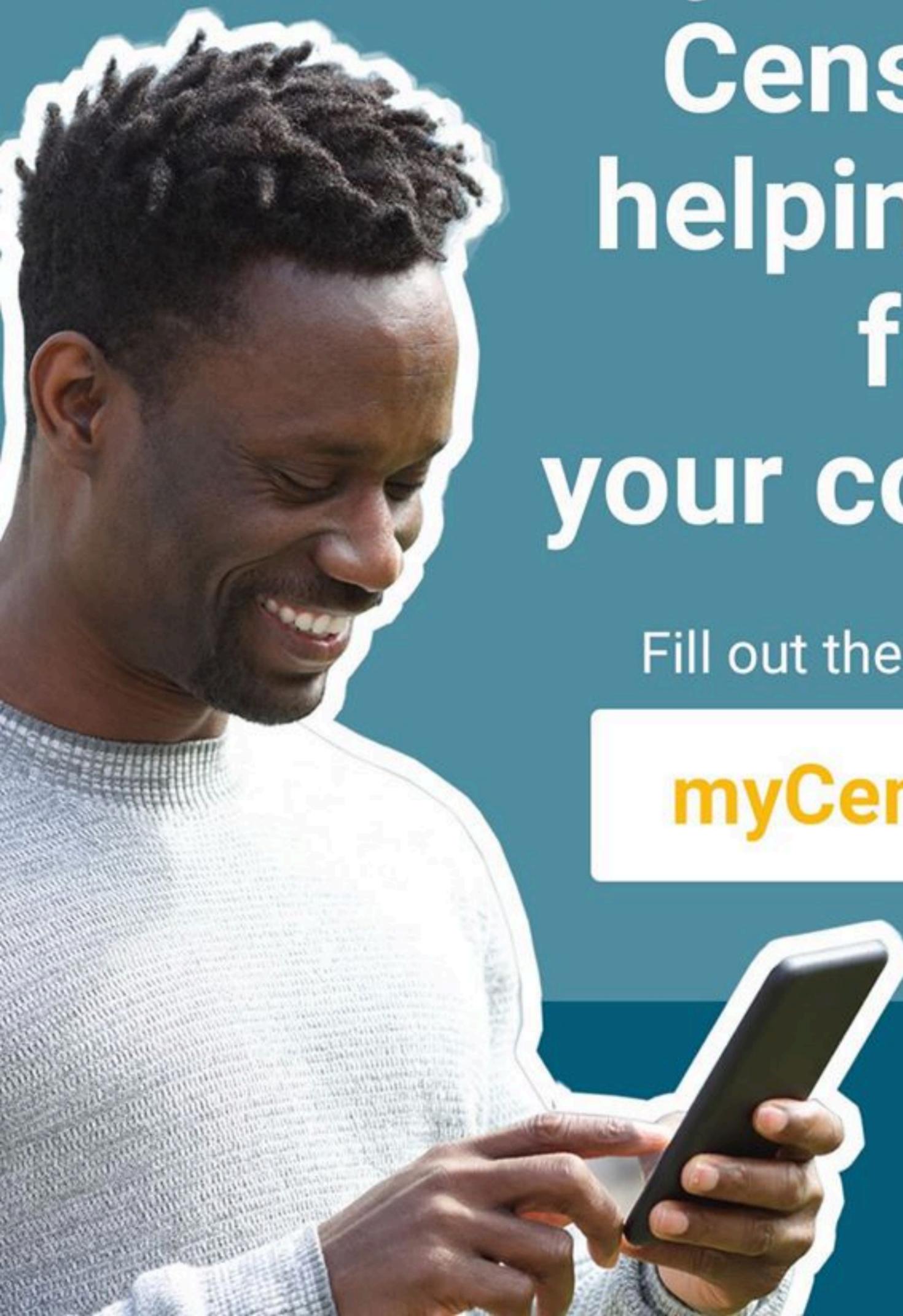
We look forward to the day when we can welcome you back to the museum. When the time comes, sign up for free admission through Wadsworth Welcome if you have a Hartford zip code. Until then, enjoy a virtual look at art online at tap.thewadsworth.org.



WADSWORTH ATHENEUM MUSEUM OF ART

600 MAIN STREET | HARTFORD | CONNECTICUT 06103

thewadsworth.org

A Black man with short dreadlocks is smiling and looking down at a smartphone he is holding in his hands. He is wearing a light-colored, textured sweater. The background is a solid teal color.

**When you fill out the
Census, you're
helping allocate
funding for
your community.**

Fill out the 2020 Census today:

myCensus2020.gov



Hartford Foundation
FOR PUBLIC GIVING



HARTFORD REENTRY WELCOME CENTER

The Reentry Welcome Center is operated by Community Partners in Action (CPA) and is funded by a three-year Innovation Grant from the Hartford Foundation for Public Giving where the City of Hartford is a strategic partner. It is located at Hartford City Hall on the ground floor and open Monday through Friday from 8:00 a.m. to 4:00 p.m.

The Reentry Welcome Center will focus on services for individuals who have recently been released to the community end of sentence (EOS) within the last 90 days. EOS means the individual is not on Parole and/or Probation upon her/his release. Basic information on community programs and resources will be offered to anyone accessing the Center.

The Center is a place where individuals returning home from incarceration can feel welcome and receive support. It offers information, referrals, and services such as:

- Basic needs
- Housing
- Substance abuse/mental health
- Medical
- Employment
- Identification, and so much more

Computer and telephone access is also available.

CPA has trained staff on-site to assess the immediate needs of all participants. Some may receive short-term case management to help provide additional support until appropriate community referrals can be coordinated.

The key to the Center's success are the services and support provided by more than 40 community partners. They work to ensure participants receive quality services in a timely manner.

For more information

Phone: (860) 263-8476

Important Numbers

911	For all emergencies that require immediate assistance from the police, fire department or an ambulance.
211	For 24/7 statewide resources such as emergency housing/shelter, utility assistance, food, child care, elder care and crisis intervention.
311 or (860) 757-9311	Toll-free, bilingual, non-emergency call center, for information and City services.
(860) 757-4000	Non-emergency Police Dispatch
(800) 286-2000	Eversource - Power Outage
(877) 944-5325	Eversource - The Smell of Gas
(860) 278-7850	Metropolitan District Commission (MDC)
(860) 246-5325	Connecticut Natural Gas (CNG)
(800) 222-1222	CT Poison Control Center
(860) 695-8000	Hartford Public Schools
(860) 247-2732	Capitol Region Education Council (CREC)
(860) 695-6300	Hartford Public Library

Do you know your Neighborhood Revitalization Zone (NRZ)?

Attend a local monthly meeting to help make decisions about your community.

Blue Hills NRZ

1st Thursday, 6 PM
University of Hartford
Community Room
35 Westbourne Pky

Upper Albany NRZ

1st Monday, 5:30 PM
Albany Branch Library
1250 Albany Ave.

North East NRZ

3rd Monday, 5:30 PM
Parker Memorial Community
Center
2621 Main St.

West End Civic NRZ

4th Tuesday, 6 PM
Hartford Seminary
77 Sherman St.

Asylum Hill NRZ

1st Monday 6:15 PM
224 Eco Space
224 Farmington Ave.

Frog Hollow NRZ

3rd Tuesday, 5:30 PM
Odd months: Lyceum,
227 Lawrence St.
Even months: Trinity
70 Vernon St.

Parkville NRZ

2nd Wednesday, 6 PM
Parkville Senior &
Community Center
11 New Park Ave.

South West/Behind the Rocks NRZ

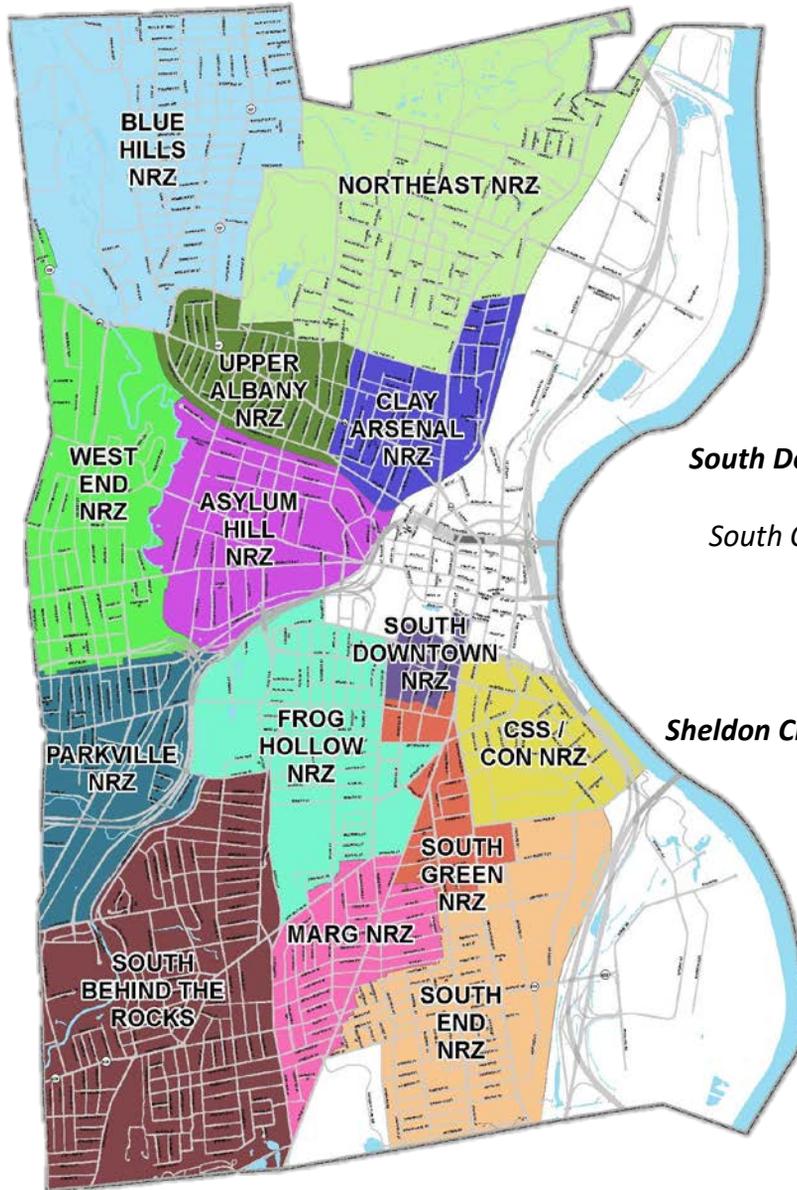
2nd Tuesday, 6 PM
Goodwin Library Building
460 New Britain Ave.

Barry Square/MARG

2nd Thursday, 6 PM
St. Augustine's Church
10 Campfield Ave.

South End NRZ

1st Thursday, 6 PM (Sept. – May)
Metzner Center
680 Franklin Ave.



Clay Arsenal NRZ

1st Tuesday, 5:30 PM
Community
Health Services
500 Albany Ave.

South Downtown NRZ (SODO)

3rd Wednesday, 6 PM
South Congregational Church
277 Main St.
Enter on John St.

Sheldon Charter Oak (CSS/CON)

1st Monday, 5:30 PM
CREC
111 Charter Oak Ave.

Harford 2000

3rd Thursday, 5:30 PM
Community Space
79 Van Block Avenue

TRASH GOES IN THE CAN

Okurr!

HAVE A HART, DON'T TRASH THE BEAT!

Use the hashtag #lovehartford to show how you're doing your part to help keep the city beautiful.



DOWNLOAD THE 311 APP!

